	Page 1
1	
2	UNITED STATES DISTRICT COURT
	EASTERN DISTRICT OF NEW YORK
3	x
	NEW YORKERS FOR RELIGIOUS LIBERTY, INC.,
4	GENNARO AGOVINO, CURTIS CUTLER, LIZ
	DELGADO, JANINE DEMARTINI, BRENDAN
5	FOGARTY, SABINA KOLENOVIC, KRISTA O'DEA,
	DEAN PAOLILLO, DENNIS PILLET, MATTHEW
6	RIVERA, LAURA SATIRA, FRANK SCHIMENTI
	and JAMES SCHMITT, individually and on
7	behalf of all others similarly situated,
8	Plaintiffs,
9	-against-
10	THE CITY OF NEW YORK, ERIC ADAMS, in his
	official capacity as Mayor of the City of
11	New York, DAVE CHOKSHI, in his official
	capacity as Health Commissioner of the
12	City of New York, AND ROBERTA REARDON, in
	her capacity as new York State Commissioner
13	of Labor,
14	Defendants.
15	Case No.: 1:2022-cv-00752
	x
16	
	(Via Zoom Videoconference)
17	
	May 24, 2022
18	9:11 a.m.
19	
20	Video-recorded Videoconference
21	Deposition of ERIC EICHENHOLTZ, before Kristi
22	Cruz, a Stenographic Reporter and Notary
23	Public of the State of New York.
24	
25	

	Page 2
1	
2	APPEARANCES:
3	
4	NELSON MADDEN BLACK LLP
5	Attorneys for Plaintiffs
6	475 Park Avenue South, Suite 2800
7	New York, New York 10016
8	BY: JONATHAN R. NELSON, ESQ.
9	SARAH E. CHILD, ESQ.
10	jnelson@nelsonmaddenblack.com
11	
12	THE GIBSON LAW FIRM PLLC
13	407 North Cayuga Street, Suite 201
14	Ithaca, New York 14850
15	BY: SUJATA SIDHU GIBSON, ESQ.
16	sujata@gibsonfirm.law
17	
18	NEW YORK CITY LAW DEPARTMENT
19	Attorneys for Defendant
2 0	100 Church Street
21	New York, New York 10007
22	BY: BILAL H. HAIDER, ESQ.
23	LORA MINICUCCI, ESQ.
2 4	ANDREA M. O'CONNOR, ESQ.
2 5	bhaider@law.nyc.gov

		Page 3
1		
2	APPEARANCES (cont'd):	
3		
4	ALSO PRESENT:	
5	DEAN PAOLILLO	
6	BARRY BLACK	
7	KRISTA O'DEA	
8	FRANK SCHIMENTI	
9	SABINA KOLENOVIC	
10	LIZ DELGADO	
11	GENNARO AGOVINO	
12	BRANDON BABWAH, Paralegal	
13	ROCCO MERCURIO, Videographer	
14		
15		
16		
17		
18		
19		
2 0		
21		
22		
23		
2 4		
25		

PROCEEDINGS

2 THE VIDEOGRAPHER: We are now going 3 on the record. Today is May 24, 2022, and the time is approximately 9:11. Please 4 5 note that this deposition is being 6 conducted virtually. Quality of the 7 recording depends on the quality of the 8 camera and internet connection of the 9 participants. What is heard from the 10 witness and seen on the screen is what will be recorded. Audio and video 11 12 recording will continue to take place 13 until all parties agree to go off.

This is the remote video deposition of Eric Eichenholtz in the matter of New Yorkers For Religious Liberty Inc. et al. versus the City of New York et al., filed in the U.S. Eastern District Court of New York, case number 1:2022cv00752. My name is Rocco Mercurio, and the court reporter is Kristi Cruz, and we are from Veritext.

Will counsel please introduce yourselves and who you represent for the record.

MR. NELSON: For the plaintiffs,

14

15

16

17

18

19

20

21

22

1	E. EICHENHOLTZ
2	Jonathan Nelson of Nelson Madden Black
3	LLP.
4	MS. CHILD: For the plaintiffs, this
5	is Sarah Child from Nelson Madden Black LLP.
6	MR. NELSON: Sujata, will you please
7	introduce yourself? Perhaps you will do
8	so later on; perhaps she's away.
9	Defendants' counsel?
LO	MR. HAIDER: Bilal Haider for the
11	defendants on behalf of the Corporation
12	Counsel.
13	MS. MINICUCCI: Lora Minicucci for
14	defendants.
15	MS. O'CONNOR: Andrea O'Connor for
16	defendants.
17	THE VIDEOGRAPHER: Okay. Will the
18	court reporter please swear the witness.
19	ERIC EICHENHOLTZ,
20	called as a witness, having been duly
21	sworn by a Notary Public, was examined
22	and testified as follows:
23	EXAMINATION BY
24	MR. NELSON:
25	O. Good morning, Mr. Eichenholtz.

1	· · · · · · · · · · · · · · · · · · ·	EICHENHOLTZ
_		FICHENHOLIZ

A. Good morning.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

- Q. Thank you for being here, although your here is not here; it's where you are in your office, I suppose.
 - A. Virtually, yes.
- Q. So you're here for the deposition, the 30(b)(6) deposition on behalf of the City defendants in this lawsuit. And you're an attorney; is that correct?
 - A. That's correct.
- Q. And have you ever taken part in depositions before?
- A. Never as a witness, but as counsel,

 I've taken part in many depositions, yes.
 - Q. Okay. So you know the rules.
- A. Yes.
 - Q. Very good. We can dispense with those, I think.

One thing we should discuss is breaks. There's a very important aspect with respect to breaks, and that is that breaks should not occur between the question that is posed and the answer that's given, and I would ask, also, that that extend to communications

9	1		
J	L		

E. EICHENHOLTZ

3

between the witness and counsel. You have counsel sitting right next to you. There's potential for passing notes, and I would direct you not to do that, please.

6

5

Α. Understood.

7

8

9 10

11

12

13 14

15

16

17 18

19

20 21

22 23

24

25

Any time somebody needs a break in 0. this matter, then please raise that for the -you know, raise that on the record and, you know, we'll be very generous with respect to Anybody who needs a bathroom break gets it. And we will be breaking for lunch, if we continue that long. So we can certainly negotiate the amount of time that's necessary for lunch, but I would say it should be at least probably 45 minutes. Is that acceptable to City counsel?

MR. HAIDER: Bilal Haider, yes, it is acceptable.

> MR. NELSON: Very good.

- So, Mr. Eichenholtz, what is your Ο. position?
- I am the Chief Assistant Corporation Α. Counsel for employment policy and litigation.
 - Q. Okay. And how long have you been

1	E. EICHENHOLTZ
2	doing that?
3	A. Since October of 2021.
4	Q. You know, that's fairly recent.
5	What were you doing before then?
6	A. Before then, I was the Division
7	Chief of The Labor and Employment Law Division
8	here at the New York City Law Department.
9	Q. And how long did you do that?
10	A. Since February of 2013.
11	Q. And you are testifying as a Rule
12	30(b)(6) witness on behalf of all of the City
13	defendants; is that correct?
14	A. Correct. On behalf of the corporate
15	entity, the City of New York, yes.
16	Q. Now, do you have a personal
17	knowledge of the matters that are to be
18	covered by today's deposition by order of the
19	magistrate judge?
20	A. Some, I'd imagine.
21	Q. Okay. And what is the basis for the
22	personal knowledge that you have with respect
23	to the topics that have been mentioned in the
24	judge's order?

I was involved with the formation

Α.

1	
_	

E. EICHENHOLTZ

2

and have served on the Citywide Appeals Panel for the New York City employee vaccine

And how were you involved in the

4

mandate.

Ο.

5

formation of the panel?

put the panel together?

7

A. I was consulted and a part of the

8

team that put the panel together, and worked

9

through the reasonable accommodation process

10

with respect to the commissioner of health's

11

order, I believe, in October, October 20th of

12

2021.

13

Q. And who else was on that team that

14

15

15

16

17 18

19

20

21

22

23

2425

A. Various individuals. We worked -there were several agencies that worked
collaboratively together, and at different
stages, different people would weigh in. But
it was primarily the New York City Law
Department, the New York City Department of
Citywide Administrative Services, the New York
City Mayor's Office of Labor Relations, as
well as the New York City Department of Health
and Mental Hygiene, as well as those working
in City Hall to coordinate, you know, the

1		
т –		

interagency policy issues that were going on with respect to the COVID-19 public health emergency.

E. EICHENHOLTZ

- Q. So were there any other persons from the New York City Law Department that were involved in that process, then, just the putting together of the panel?
 - A. Yes.
 - Q. And who were they?
 - A. Georgia Pestana.
- Q. And who was involved on behalf of DCAS, the Department of Citywide Administrative Services?
- A. It varied, but primarily Sanford
 Cohen, their general counsel, Barbara
 Dannenberg, who was the Deputy Commissioner of
 Human Capital, and Stella Xu, she's in an
 executive role then. I'm sorry, I don't know
 her precise title. Those were the individuals
 who were working on employee policy and
 implementation with respect to the COVID-19
 emergency, so they were involved in the
 discussion. And certain also -- at various
 points we also consulted with Silvia

1	
_	

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

E. EICHENHOLTZ

Montalban, who is the Deputy Commissioner for Citywide Equity and Inclusion.

- Q. Who was on that group that put together the panel from the Mayor's Office of Labor Relations?
- A. It was Renee Campion, the
 Commissioner of Labor Relations, as well as
 Steven Banks, who at the time was the first
 deputy commissioner. They were both involved
 in the discussions.
- Q. And who was involved from the Department of Health and Mental Hygiene?
- Α. I do not recall at this time. Thev were -- I don't recall the name of the individual. They were primarily involved when it came to the commissioner's order. I spoke primarily with Lisa Landau, who was their general counsel, but I know that there were doctors and medical policy people who Lisa Their involvement consulted with as needed. was more about the order than it was the reasonable accommodation and appeal process, however. So they were not as involved in discussions about the appeal panel and the

1	
т	

E. EICHENHOLTZ

2

appeal -- and the reasonable accommodation process.

4 5

3

Q. Okay. And then, you mentioned that there were people who were involved from City Hall in the coordination, I guess, of

67

interagency kinds of policies and that sort of

8

thing. Who were they?

9

A. I'm trying to remember who was --

10

Molly Schaeffer is -- was and remains someone

11 12

agencies. I don't believe there was anyone

13

directly involved as we were discussing

over there who coordinates between the

14

matters of the panel and the composition.

15

That was done primarily discussions between

16

the various agencies. But when we would have

17

our structure set up, we would obviously check

18

in with, it would have been the first deputy

19

20

deputy mayor at the time was Dean Houlihan.

mayor's team at City Hall, and the first

21

Q. Thank you.

22

Now, you've mentioned that Georgia

23

Pestana was also involved from the Law

24

Department. What was her role in that process

E. EICHENHOLTZ

- A. At the time, Georgia Pestana was the Corporation Counsel of the City of New York, so she was serving as the City's chief legal officer. This was obviously a legal compliance issue, so she as well as I were actively involved in that regard.
- Q. And she is also a person who is representing the City departments in the lawsuit in which you're involved. Is that true?
 - A. No, that's not accurate. As she is -- as Corporation Counsel, when she was Corporation Counsel, she no longer is, she was obviously listed as the primary counsel of record in the same way, you know, a firm's headline would appear in every case. But Ms. Pestana was not personally involved in those representations, outside of an executive and supervisory role.
 - Q. So what was your role in this process of putting the panel together?
 - A. Basically, to be a part of the discussion, to provide my thoughts on what the legal requirements were, the needs were, and

1
_

E. EICHENHOLTZ

how we could go about putting together a structure to satisfy that, what resources the City might have to bring to bear to make sure that we were able to perform those functions well. That was really my involvement in the discussion, as really, quite frankly, was everyone who was involved in that discussion.

- Q. Now, are you familiar with the standards for adjudicating religious and medical accommodation requests that were set forth in the various decisions that were issued by an arbitrator in the arbitration in the Department of Education that related to religious accommodation requests?
- A. I'm aware of the arbitration award and generally aware of the process that resulted from that award, yes.
- Q. And were the standards that were set forth in that process for the decision-making on religious accommodation requests considered by the persons who were involved in the formation of the appeals panel that you formed in late October?
 - A. The citywide vaccine mandate that

1	
Т	

E. EICHENHOLTZ

 we're discussing here, that October 20th mandate, was a different mandate, a different discussion, a different process. And when we were discussing how to put together the panel and the standards that it would apply, that arbitration award was not a consideration, no.

Q. Did you discuss it in the course of the formation of the panel, or it simply was never mentioned?

discussed when it came to how we were going to go about a citywide appeal panel process. Our focus and our discussion was both the legal standards, as well as the City's existing Equal Employment Opportunity, or EEO policy, as well as our Reasonable Accommodation policies, and how we could adapt those policies to effectively address this circumstance in the public health emergency. That was our consideration in designing and discussing the panel.

Q. And what adaptations did your group decide it was necessary to make in order to serve those needs?

E. EICHENHOLTZ

Α. Well, we had received I think two, what I would describe as, broad policy-based, whether you want to call them, requests or considerations for what was desired from policy perspective. What was desired was that this mandate be and the reasonable accommodations be implemented in a uniform manner such that we were not going to have appeals of denials dependent on agency by agency, as well as to have a process that could both, you know, that could handle a large number of appeals that we anticipated would be coming from the agency EEO officer's determinations, so do it uniformly and be able to handle the volume, and of course to do it with effectiveness and proper consideration. Those were really the policy asks.

And ultimately, our determination was that we wanted to use -- the City had significant internal resources in many of these agencies that provided a unique perspective based on that agency's work and mission, and that we wanted to bring those resources to bear to create a citywide

E. EICHENHOLTZ

2

process, and that's ultimately the process the panel evolved from.

<u>4</u> 5

to have uniform decisions at the agency level, also, as well as at the Citywide Appeals Panel

Was part of this discussion a desire

I think the concern was more,

7

6

level?

0.

Α.

No.

8

you know, the reasonable accommodation --

10 11

going to be an exception, but an important

reasonable accommodations were essentially

12

legal exception to the vaccine mandate, and

13

14

obviously our focus was on making sure that

15

employees who were denied at the agency level

16

had that opportunity for additional review and

17

to bring that perspective and experience to

18

bear in that review. It is, as it's named, intended to be an appellate review process

19

much like, you know, a court of appeals would

20

21

Q. So in the process of putting this panel together and organizing the City's

22

response to a request for exemptions from the

2425

were you personally involved in speaking with

citywide mandate, did your panel discuss or

be.

E. EICHENHOLTZ

2 3

5

Α.

6

7 8

10

9

12

11

13 14

15

16 17

18

19

20

21

22

23

24 25

the agencies about the processes that they would go through to process their own original reasonable accommodation requests?

So agencies were -- we had meetings in the lead-up to the implementation of the mandate with, what we call, agency personnel officers, those are your HR leads, as well as EEO officers, where we gave very high-level instructions, as well as answered questions in a group setting. I was involved -- I should also say, we also had meetings with agency general counsel to discuss the legal issues and implications. I was involved in all of those meetings as, you know, as an executive at the Law Department overseeing employment policy and overseeing sort of that legal advice as one of the people who had been paying very close attention to the law and legal developments with respect to vaccine mandates and human resources, employee issues, including, of course, reasonable accommodations.

Q. Now, at any time in those discussions with the agencies or in the

1	E	E. 1	EICHENHOLTZ
---	---	------	-------------

formation of the panel, did you or anyone else discuss Mayor de Blasio's desires with respect to the implementation of the mandates and with respect to limitation of the number of people who should benefit from them, from the exemptions, or with respect to the limitation with respect to the religions to which they should -- to which they belonged?

A. No.

- Q. No one?
- A. No. That was not a subject of our discussion, no.
- Q. Did you talk about Mayor de Blasio's desires at all in those meetings?
- A. Quite frankly, Mayor de Blasio's desires were irrelevant.
 - Q. And why were they irrelevant?
- A. Because what we were discussing was a public health order issued by the Commissioner of Health; not the Mayor of the City of New York; a reasonable accommodation process that is mandated by the laws of federal, state, local level, and a citywide policy. And the mayor's opinions on what

1
т

E. EICHENHOLTZ

3

5

6 7

9 10

8

11 12

13

14 15 16

17 18

20 21

19

22

23 24

25

should happen there were not relevant to the issue of what was required under the law, what was required under policy, and what the vaccine mandate allowed for.

- Who else was involved from the people who were putting the panel process together and implementing the RA exception policy in the sort of high-level meetings that you discussed having at the various agencies of the meeting?
- Α. Yeah, the primary -- the actual compensation of the panel primarily was myself, Ms. Pestana, Commissioner Campion, First Deputy Commissioner Banks, in terms of what agencies would serve on it. The nuts and bolts of how the reasonable accommodation process would be implemented, the process of you have X days to appeal and you would get interim accommodation if you timely appealed, those sorts of policy calls were those two agencies, as well as the Department of Citywide Administrative Services.
- Q. And did the -- was the Department of Citywide Administrative Services involved in

9	
т.	
_	

E. EICHENHOLTZ

the sort of agency-to-agency process that you went through to, you know, make sure that there was some understanding at the high level of those agencies of the processes that were going to be involved and the standards?

- A. Yes. Actually, DCAS, which is the acronym for that agency, I'll use it so that we can -- we don't need to say the whole term the whole time.
 - Q. I accept that.
- A. Yeah. DCAS was the one who organized those agency personnel officer and EEO officer meetings and calls. And I would say that they weren't -- yes, those were actually regular calls dealing with pandemic, COVID pandemic and public health emergency related issues that had been ongoing obviously before the health commissioner had issued a vaccine mandate. So they were sort of -- those were the topics that were covered in the lead-up to implementation.
- Q. And those calls were telephone calls or Zoom calls?
 - A. They were -- yeah, I don't remember

1	E. EICHENHOLTZ
2	the medium. It was a virtual video call much
3	like this one.
4	Q. Now, were those conversations of
5	those meetings, were they recorded?
6	A. Not that I'm aware of, no.
7	Q. And why not?
8	A. Because there was no need to. There
9	was no there was no need to record it. We
10	had all the agencies in attendance.
11	Q. And could you make an inquiry,
12	please, as to whether or not there are any
13	recordings of those calls?
14	A. Yes, we will do so.
15	Q. Thank you.
16	RQ MR. NELSON: And if there are, we
17	ask that you produce those.
18	MR. HAIDER: We ask that you just
19	put that request in writing. Thank you.
20	Q. Were any documents produced for any
21	of these agency meetings?
22	A. Yes. Those meetings, generally
23	there was a high-level PowerPoint that DCAS
2 4	prepared with just some basic bullets about

what was going on and what agencies needed to

E. EICHENHOLTZ

do.

RO

MR. NELSON: Okay. We are also going to make that document request with respect to that, but I will put it in writing.

- Q. Now, and what about, how were the meetings set up? Were they set up by email or some other written method?
- A. DCAS has both on the agency personnel officer and on the EEO officer side contact lists that they maintain, and excuse me, an invitation, I believe, Outlook invitation was sent out to either the APOs, the EEO officers, or both, as the circumstances warranted.
- Q. Were you personally involved in the drafting of any standards for the individual City agency's consideration of RA requests from employees?
- A. I'm sort of working on the word
 "standards" there. I was involved in the
 drafting of sort of a FAQ policy document. My
 recollection, it was really more about the
 nuts and bolts. There was some very

www.veritext.com

1
т.

E. EICHENHOLTZ

high-level guidance, I think, put in there,
but it wasn't like this is, you know, how you
decide an RA request. I mean, those sorts of
documents already existed, you know, in terms
of general applicability in the City's various
EEO and Reasonable Accommodation policies.

Q. So that was an FAQ that was for the Citywide Appeals Panel?

A. Not just the Citywide Appeals Panel; it was, as I remember, it was all aspects of implementation of the vaccine mandate, including both reasonable accommodations and the RA process. Obviously the Citywide Appeals Panel is just one phase of the RA process, so it would have been there to the extent we discussed the RA process.

Q. Now, are you going to be giving any testimony today which is not from personal knowledge?

A. I couldn't tell you at the moment, but obviously as we go along, if you'd like to inquire as to the source of my knowledge on anything, I'd be happy to respond to you.

Q. Of course.

1	
_	

E. EICHENHOLTZ

3

5

6 7

8 9

10

11

12

13

14

15 16

17

18 19

20

21

22 23

24

25

Did you review any documents or other, you know, either virtual or physical writings in order to prepare for today's testimony?

- Α. Yes. I reviewed the Complaint in this action, I reviewed four declarations that I prepared over the course of the last six months or so in response to various litigation to describe the Citywide Appeal Panel and its process. I also reviewed the EEOC's -re-reviewed, I should say, I reviewed it many times, the EEOC's guidance on COVID-19, and specifically I believe it's sections K and L which dealt with COVID-19 vaccinations and reasonable accommodation requests.
- 0. And in order to prepare for today's deposition, did you speak with anyone to obtain information that you needed from them?
 - Α. No.
- Going back to the question I was 0. asking about, your meetings with the agencies to prepare them for their role: In the course of those meetings or afterward concerning the topic of those meetings, were any other

1	ı	
L	L	

E. EICHENHOLTZ

2

3

4

5 6

7 8

9

10 11

12

13

14

15 16

17

18 19

20

21 22

23

24 25 documents shared or exchanged, or were there any follow-up emails that were involved with respect to those meetings?

- I'm certain there were. recollection is the follow-up documents were usually links to the posted FAQ, guidance on various topics that DCAS was preparing for review by agency personnel officers, EEO officers, etcetera. There was no, at least that I can recall, there was never any email or document that said, oh, in addition to what [audio interruption].
 - We've lost you. 0.
- Α. Sorry, yeah, I accidentally pressed the space bar.

In addition -- there was no documents of, like, sort of, in addition to the guidance at the meeting, here's additional It was generally to point people to quidance. the resources that were available that were referenced at the meetings.

You used the word "generally" there. 0. Specifically, were there any other follow-up emails or documents that you shared or

E. EICHENHOLTZ

exchanged that refer to other -- that were of another nature or that referred to other materials or contained other discussions than

what you just testified?

A. None that I can recall.

Q. And in the prior -- in affidavits that you've submitted that you referenced, you also mentioned that you had relied upon books and records of the City of New York in the course of preparing them.

A. Yes.

- Q. And can you please, you know, tell us what the nature was of those books and records? Which books, which records?
- A. Generally, of -- it would generally be, like, things like the FAQ document; it would be, for example, if in a few of them I've had to discuss, like, we've done X number of appeals and Y number of, you know, decisions and we have -- and there were similar documents about the statistics, the number of RAs that had been requested, and I have access to the number of appeals filed with the panel, how many they've decided and

1	
Т	

E. EICHENHOLTZ

the like, I would often consult with those. If it was a specific case, I might review, to understand what the panel's votes were, I might review the panel votes and notes from that case, and that would be a book and record, obviously. So it's those sorts of things that I would be reviewing in preparation of that, of those declarations and affirmations.

11

12

13

10

9

And are you familiar at this time with the numbers involved with the -- well, I'll ask it in a different way.

14 15

How many religious accommodation requests were lodged with, you know, putting all of the City agencies together?

17 18 19

20

21

22

23

24

25

16

So offhand, I don't know the number of requests. I can tell you the number of requests that made it to appeal, that were filed with either the Citywide Panel -- and this, I should mention, very important, as I mentioned this earlier, but I don't want us to get confused, as you mentioned, the Department of Education was under a separate set of

rules, and it is -- while there is mayoral

1
_

E. EICHENHOLTZ

2

3

5

6 7

8 9

10 11

12 13

14 15

16

17 18

19 20

22

21

24 25

23

control in the Department of Education, it is a separate entity for many purposes. I talk citywide here, I am excluding the Department of Education, right?

So I know that there were roughly about I believe between 6,500 and 7,000 appeals filed. I do not know, I'm not privy to the current numbers as to how many total religious reasonable accommodations were I know it approached 10,000, I requested. don't know if it reached there, but I could tell you with respect to those, those are the approximate numbers with respect to religious reasonable accommodation appeals.

- And so, when you refer to about 10,000 requests, that's at the agency level, the initial level, or at some other level?
 - That is at the agency level, yes. Α.
- How many cases have been adjudicated Q. to date by the Citywide Panel?
- Α. To date, it is roughly I believe somewhere around, fully adjudicated, 3,200 cases. Partially adjudicated at this point, another 1,015.

1	
_	

E. EICHENHOLTZ

- Q. And what does it mean to be "partially adjudicated"?
 - A. So the panel is composed of three different agencies, so those are cases in which one or two agencies have voted -- actually two agencies have voted. If we do one agency, I think we're somewhere around 7,000. But there are three agencies. And so, partial adjudications are one of the agencies has reviewed and voted on that case, and one or two agencies has not, so it is not ready for us to issue our final decision.
 - Q. And do you have an estimate as to when all these decisions will be finally adjudicated?
 - A. I -- because I can't really, you know, predict the time it takes for -- I've very much gotten out of the prediction business. We are working as promptly and efficiently as we can, but we also want to make sure we do our review correctly.
 - Q. So is the Citywide Panel created by a regulation or ordinance?
 - A. No.

E. EICHENHOLTZ

2

3

4 5

7

8

6

9 10

11 12

13

14 15

16

17

18

19 20

21

22

23

24 25 Q. And why not?

- Α. I think the context that's really important here is that it has two characteristics. One is that it is created in response to a order issued in the context of a public health emergency for which there was a compelling public health reason that there be quick and lawfully compliant implementation. So it was a matter of just creating the structure, advising of the structure. And the other piece is that it is very limited in its scope and function. It is, although we've added on, as you are well aware, several hundred Department of Education appeals, but our primary focus is to hear appeals of the Department of Health mandate that affected existing City employees on October 20, 2021. It's a very limited function in that regard.
- Just getting a little more of 0. Sure. the statistics involved with the panel's burden, how many cases to date have been denied, requests for religious accommodation?
- I cannot break it out between Α. I don't have access to religious and medical.

1	E. EICHENHOLTZ
2	those numbers. I can I know denials and I
3	know approvals, but I don't know how many of
4	them would be religious or how many of them
5	would be medical.
6	Q. So then how many in total
7	religious not religious, I'm sorry.
8	How many in total accommodation
9	requests or appeals have been denied by the
10	Citywide Panel to date?
11	A. First off, with the context that
12	these numbers literally change by the day,
13	obviously
14	Q. Well, I get it.
15	A we are and that's why I'm
16	going to give you a rough number. Were
17	roughly around 3,200 appeals that were denied.
18	Q. And how many were granted?
19	A. Roughly 100.
20	Q. And do you know the statistics with
21	respect to what percentage of the appellants
22	in these appeals had raised religious
23	accommodation requests and what percentage had
24	raised medical accomodation requests?

It fluctuates as the appeals came

Α.

1
т

E. EICHENHOLTZ

3

4 5

6

7 8

9 10

12

11

14

13

15 16

17 18

19

20

21

22 23

24

25

in, but the vast majority were religious. It was somewhere between 80 to 85 percent of appeals were religious reasonable accommodations.

- And in terms of the grants, do you know the numbers of religious versus medical accommodation cases that were involved, either specifically or at a reasonable estimate?
- As I say, I can't. I don't have that break down. I can tell you a substantial number of our grants were religious reasonable accommodations. Whether it's 85 percent or something -- you know, or somewhere around there, I couldn't say that for certain.
- Now, 100 as opposed to 3,200, it seems like a small percentage of the appeals were granted. And how do you explain that?
- I think context here is very Α. important. We are not getting every reasonable accommodation request submitted, right? We are getting virtually 100 percent because most people appealed, but every single accommodation we get has already been denied by an EEO officer. Certainly, if we also --

9	
т.	
_	

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

E. EICHENHOLTZ

for example, the agencies have the right to appeal a grant of a reasonable accommodation, I'm certain our grant rate would be higher than it is. So you're taking something that's 100 percent denial, and it's already been reviewed and information gathered and carefully considered, you would expect that a substantial number -- you'd expect the sort of numbers we have, right? If they were significantly higher than these sorts of numbers, it would be a question as to what the EEO officers were doing or not doing. it's, you know -- I think of it like an appellate reversal rate. You wouldn't expect appeals courts to reverse even, you know, even a third or a majority of cases. something would be wrong.

- Q. Who has to -- who can provide us with current accurate statistics with respect to the number of grants and denials and the percentages that were religious and medical accommodation matters?
- A. Well, certainly that data exists. I think the question really would be how we

1
т

E. EICHENHOLTZ

would go about cutting it in the way you'd want to cut it there, because it is not -- at least I do not have access to data cut in that particular way.

Q. And who in your organization would be the person who would be performing that function?

- A. Well, is this in regard to appeals, or is this in regard to reasonable accommodations overall?
 - Q. With respect to appeals.
- A. With respect to appeals, generally we would -- it wouldn't necessarily be a person. We would generate a report from the system we are using to facilitate the appeal process, the database system we're using.
- Q. And who would be able to provide that information with respect to all accommodation requests?
- A. We have -- the Department of
 Information Technology and Telecommunications
 would do it, host the database, I believe they
 have a vendor working with them, and we would
 put the request in to that vendor, and the

1
_

E. EICHENHOLTZ

2

vendor would run the reports, as we needed it.

3

_

4

_

5

6

7

8

9

10

11 12

13

14

1516

17

18

19 20

21

22

23

25

24

Q. Now, is the Citywide Appeals Panel within the organizational structure of any of the departments or agencies or other organized entities that are a part of the City?

No, it's -- I view it, and I think structurally it is sort of a collaboration between the agencies that vote, and there are -- when it comes to citywide personnel policy and various citywide matters, there are agencies that oversee various, you know, aspects of that. So the Law Department obviously is the City's legal oversight. The Department of Citywide Administrative Services is personnel, EEO policy oversight. So those agencies basically have responsibility to make sure this is implemented properly. The panel itself essentially steps into the shoes of the agency head of the various City agencies who, under the City's EEO policy, would ordinarily decide the appeal of a reasonable accommodation request.

Q. So, I'm sorry, but I don't understand that answer at all.

E. EICHENHOLTZ

- 2
- Α. Okay. I'll try and explain it. 3 you ask me a clarifying question, I would be
- 4
- happy to clarify.
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14 15
- 16
- 17 18
- 19
- 20
- 21
- 22
- 23
- 24 25

respect.

- So, first of all, who's in charge of the Citywide Appeals Panel? As I said, it's collaborative.
- Obviously, I've been doing, as the Law Department representative, I've been doing a lot of the work in organizing the meetings and moving the panel process forward. I have worked with Sanford Cohen, who is the general counsel at DCAS, who is also working with me on sort of oversight and quality control work on the process. And other than that, it is a collaborative effort of the various agencies, and particularly the panel members, to move the appeals process forward. So, you know, I, as well as Mr. Cohen will review the stats, the cases, we'll confirm when the cases are ready to go out, things like that, and move the process forward in that administrative
- Q. So is no one, then, in charge of the Citywide Appeals Panel?

E. EICHENHOLTZ

- A. No one individual? No, there's no one individual in charge of the Citywide

 Appeals Panel. We obviously report to our respective agency heads, but there is -- and obviously, there's a mandate and a directive that we do our work. But we all report, with respect to our work, to our respective supervisors at the agency. So with respect to my work in the panel, I would report to the Corporation Counsel of the City of New York, and Mr. Cohen would report to the Commissioner of the Department of Citywide Administrative Services.
 - Q. So your personal authority is limited to the work that is performed by the members from the Law Department, and Mr. Cohen has authority over the persons who come from DCAS, and other administrative heads have authority over the CCHR, you know, component? Is that your testimony?
 - A. Yes. And in terms of process-related questions and decisions, we'll discuss them collaboratively at the various agencies. So there's never been a need sort

1
_

of to have one final decision-maker in the process. You know, again, we function the way I envision it, we function very much like an appellate court. And while there is a chief judge who has an administrative role, all the judges have both the authority and discretion to review cases and exercise their -- that level of discretion as they see appropriate, given the mandate and the constraints of the law and the policies we're talking about.

13 14

15

12

- Q. So you would oversee and give quality control with respect to the decisions that are -- votes that are made by members of the Law Department?
- 1617
- A. Oh, okay, now I understand where the confusion is.

No, I will -- Mr. Cohen and I have

And so, you personally have reviewed

19

20

18

an additional oversight role where we will review every case after all three votes are in for administrative and quality control

2122

purposes, and basically confirm they are ready

23

to go out and, you know, they're in regular

2425

form and order and things like that.

Q.

1		
_	_	

2 3 every case that has gone out with a grant or a denial of an appeal?

5

Well, in the oversight role, I Α. review half of them; Mr. Cohen reviews half of them?

7

8

6

So when you have done that, on the average, how much time have you spent on each case?

9 10

In the oversight role or in Α. reviewing and deciding a case? I just want --

In the oversight role, it doesn't

12

11

In the oversight role.

13

Α.

take very much time. Sometimes, you know, a

15

16

14

oversight role is just making sure that the

minute or two. What you're doing in the

17

votes and the comments are in order, assigning

18 19 a decision code and confirming the case is

20

ready to be sent out. So it doesn't --

doesn't take very long at all.

21

So do you review the substance of the work that is done by the persons who cast the votes?

23

22

No. The people responsible for the Α. substance of that review are the individuals.

24

E. EICHENHOLTZ

The review of that work -- so if I see, for example, a decision or a vote that I personally might disagree with, given the facts and circumstances of the case, that's not my function in the oversight role to say, hey, I wouldn't vote the way you voted in this case. My job is to make sure that the agencies voted, the agency reps voted, and that their votes are properly recorded and that we are, you know, properly sending out the case as a denial or an affirmance and that that's accurate. It's more of an administrative, ministerial role at that stage.

O. What does that --

A. To be clear, if there was some substantive issue I would flag, I would speak with the panel member and say, for example, and this has happened on occasion, you know, their notes don't seem to match their vote. So, you know, you see a rejection and the notes suggest that they're approving, I would go back to that panel member and say, please review this to confirm it's accurate before we

E. EICHENHOLTZ

send it out. But I wouldn't, like, say, oh, I think you meant to do what you said in your comments, or I think you meant to do what you said in the vote. That's up for them to review and to confirm whether it's accurate or not.

- Q. What if the vote or the comment that supported the vote was purely inconsistent with the evidence of the case? Would you flag that?
- A. Generally, I'm not doing that level of review because that is the function of the three agency voters on any given appeal. I am -- you know, and I perform that function, as you're aware, in many cases. But it is their job to review the evidence and to make a determination based on their review of the evidence and the record that's been presented to us.
- Q. Mr. Eichenholtz, just stepping aside for a second, at times it looks as if you are reading something when we are -- when you're answering a question, and I'm wondering, are you reading something as you answer these

1
т

E. EICHENHOLTZ

questions, or have you been? And have you been typing notes to anybody?

- A. Absolutely not. I think what you are seeing is the camera is oriented higher than my face. I'm looking at the screen, not the camera, so the angle of the camera has my eyes looking at the computer screen. I'm actually looking right at you, Mr. Nelson, when you're asking questions, and I have my Zoom in gallery view, so you're sort of off to the right-hand, top corner of my screen.
 - Q. Thank you for that explanation.
 - A. No problem.
- Q. You mentioned also that the panel is reviewing DOE denials as a result of the second circuit decision. And have you been reviewing them with the same appellate style review that you described, taking into account the fact that all of those cases were denied prior to coming to the Citywide Appeals Panel?
- A. Those cases were -- what we've done in those cases, there was a slightly different approach. When we got those cases -- and when I say "those cases" right now, I'm talking

E. EICHENHOLTZ

22

23

24

25

about the first 14 named plaintiffs which we were assigned following decision of the second circuit. You know, it was clear to us that what the DOE and the award there had done did not exactly mimic what the agencies had done. But we reached out both to the employees and to the Department of Education to get more information about the nature of their appeals to try and make sure that the records were So the employees -- those 14, more fulsome. the employees were asked a series of questions about their requests to give us some more information. Sometimes it duplicated material they had already provided the arbitrator, sometimes it did not. And the Department of Education was asked to give more information about why they were denying the request. reviewed that record so that we could do more of an appellate style review.

- Q. Now, with respect to the information you got in that process from the DOE, did you provide that information to the appellants?
 - A. No.
 - Q. Why not?

_		
٦		
4	6	

- 2
- 3
- 5 6
- 7
- 8 9
- 10
- 11
- 12
- 13
- 14
- 15
- 16 17
- 18 19
- 20 21
- 22 23
- 24 25

- Α. Because the purpose of obtaining that information was to allow the panel to understand the relevant facts of the case.
- Would it not have been useful to the 0. appeals panel to also understand or to receive the point of view of the plaintiffs with respect to the accuracy or completeness or, you know, correct interpretation of the material that the Department of Education was providing?
 - Α. Yes.
 - MR. HAIDER: Objection.
 - THE WITNESS: Thank you. Sorry about that.
- Yes, and that is why we made inquiry of the individuals.
- Q. So you made inquiry of the individuals after you received materials from the DOE?
- No, we made inquiry from both Α. parties.
- So did you examine whether or not Ο. due process required you to get input from the plaintiffs with respect to the information

•	1	
	ı	
-	_	

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

E. EICHENHOLTZ

2 that's being provided to you by the DOE? 3 DI MR. HAIDER: Objection. Objection. This question appears to be outside the 4 5 scope of the order here. We're at --6 we're getting into legal questions with 7 respect to the DOE appeals, specifically. 8 This is not within the scope of the

the standards that it applies.

So I'm going to instruct my witness to not answer -- the witness to not answer this question.

Citywide Panel's process of reviewing or

- Q. So how did the process that the panel followed with respect to the other DOE employees, some -- at least one or two of which are involved in the instant lawsuit, differ, if it did differ in any way, from the treatment that the panel gave to the 14 from the Kane and Kyle lawsuit?
- A. So other than that a lot of those inquiries became a more standard part of the process, and I think it was gathered by the DOE and sent to the panel rather than the panel needing to reach back out to everyone

	1
	2
	3
	4
	5
	6
	7
	8
	9
1	0
1	1
1	2
1	3
1	4
1	5
1	6
1	7
1	8
1	9
2	0
2	1
2	2

24

25

E. EICHENHOLTZ

- and say, please do this. That was a significant difference.
- Q. So the DOE provided additional information with respect to those persons?
- A. Yes, both on behalf of the DOE and based on information they collected from those persons.
- Q. And those persons were not confronted with that information or given an opportunity to rebut it?
 - A. Confronted in what way?
- Q. Well, did you send the information that you had received from the DOE to the other appellants from the DOE to get their comments?
- A. No. This isn't a litigation, you know, an adversarial litigation. It's a cooperative dialogue, it's a reasonable accommodation process.
- Q. So if it's a dialogue, did you reach out orally or in some other way to the appellants to get their views with respect to the information you received from DOE?
 - A. So just to be -- we're talking about

1	
_	

E. EICHENHOLTZ

the 500-and-so DOE individuals who were doing their -- they're having essentially the review of the earlier denial from the arbitration ordered by the panel? That's what we're talking about here?

- Q. I don't think you captured it quite correctly.
- A. Okay. I want to hear from you what -- because I want to make sure I'm accurate.
- Q. So in tandem with the Second
 Circuit's order sending the 14 Kyle and Kane
 plaintiffs to the Citywide Appeals Panel, the
 Law Department agreed that access to the
 Citywide Appeals Panel would also be provided
 to those persons who not only went through the
 initial stage, but also filed an appeal and
 were denied in the DOE reasonable
 accommodation process.
 - A. Uh-huh.
- Q. So with respect to those add-on persons, the persons who were not plaintiffs, not named plaintiffs in the other litigation, did the Citywide Appeals Panel engage in a

7	
Τ	

2 3

5 6

7

8 9

10

11

12 13

14

15 16

17

19

18

20

21 22

23

24 25

dialogue with them with respect to the information that the panel received from the DOE?

- Α. The Citywide Appeals Panel reviewed the appellate record that it was provided by the DOE with the information from the DOE and from the employee.
- 0. But you'd indicated that the DOE also was provided additional information that had not been a part of the proceeding below?
- Not -- general -- not Α. Right. always, but yes, they had the opportunity to do so.
- Q. And did the panel members engage any kind of a dialogue, whether written or oral, with the other 500 or so appellants from the DOE?
- Yes, we received responses to Α. queries in writing that the DOE gathered. What follow up the DOE did or did not do, I could not tell you before providing the records to us on the panel.
- Q. So I'm not understanding. I thought that you had said that the panel engaged in a

E. EICHENHOLTZ

2

dialogue; not the DOE engaging in a dialogue with the appellants.

4

3

MR. HAIDER: Objection.

5

Q. So I'm asking you to clarify this.

6

A. Okay. So what I said was, a

7

reasonable accommodation is a cooperative

8

dialogue; it is not an adversarial process.

9

So I would not ordinarily -- it is not a

10

standard part of a reasonable accommodation

11

cooperative dialogue to have, you know --

12

generally, the person gathering the facts will

13

speak with the employee, will gauge the needs

14

of the employer, and reach a determination.

15

It's not like this, you know, confrontational

16

back and forth, and that's what you were

17

describing, so that's what I was trying to

18

express there. And I was really talking more

19

about the information-gathering stage, which,

20

as I said, is generally the agency level. And

21

with respect to DOE employees, we were asking

DOE to query their employees to gather that

2223

information so that we had as full a record as

24

possible for our review.

25

Q. Okay. With respect to appellants

1
_

E. EICHENHOLTZ

3

who are not from the DOE, did the Citywide Appeals Panel reach out to any of them to obtain information that was not in the record

5

below?

6 7

9

8

10

11

12

13

14 15

16

17

18

19

20

21

22

23

24

25 Α.

Α. So I'm going to say, because I think -- so the panel will ask the agency to Again, the panel is performing an do that. appellate function, and so if we believe additional cooperative dialogue is necessary, we would essentially, in essence, remand to the agency for cooperative dialogue, which means we will send, and any one panel member can request this, a request that the agency engage the employee in a specific way with a specific question or a specific issue. employee would then have that dialogue and then report back to the panel, generally upload any documentation of that exchange for our review so that we can consider it when rendering a final decision on the appeal.

Q. And in how many cases did any panel engage in making that request and sending the matter back on rematch of the agency?

Hundreds.

1	E. EICHENHOLTZ
2	Q. I'm sorry?
3	A. Hundreds.
4	Q. Hundreds. Okay.
5	MR. HAIDER: Mr. Nelson, just could
6	we take a ten-minute break at this point?
7	MR. NELSON: That's fine, sure.
8	Thank you. We'll reconvene in ten
9	minutes.
10	THE VIDEOGRAPHER: We're now going
11	off the record. The time is 10:14.
12	(Recess was taken.)
13	THE VIDEOGRAPHER: Back on, the time
14	is 10:25.
15	BY MR. NELSON:
16	Q. So welcome back, Mr. Eichenholtz.
17	A. Thank you.
18	Q. So we were just talking about
19	contrasting the DOE people who were not in the
20	Kane/Kyle named plaintiffs and those other 14
21	people. And there's a series of concepts with
22	which I'm absolutely certain you're familiar,
23	as an experienced lawyer, with respect to the
24	appellate review standards that are not the
25	kind of standards we're talking about in

1
т

E. EICHENHOLTZ

terms, you know, of how do you get a religious accommodation, but rather, what approach does the person who is deciding a case on appeal take toward the decision below. So for example there, there is an abuse of discretion standard which is used in some kinds of cases. There is a de novo standard which is used in other kinds of cases. And there's a range of other sort of intermediate kinds of standards.

So what appellate review standard does the Citywide Appeals Panel utilize in its -- in the cases that are not the Kane/Kyle cases?

- A. It uses -- yeah, and I agree with you, Mr. Nelson, you can't exactly get precisely the same analogy, but it is akin to a de novo standard. We are reviewing and doing sort of an independent and open-minded review of the record, mindful of the agency's grounds, excuse me, for denying the reasonable accommodation that we're seeing on appeal.
- Q. And so, how much consideration -- sorry. Strike that question.

And why is it -- I mean, can you

1	
т	

2

3

4

5

6 7

8

9 10

11

13

12

14 15

16

17

18 19

20

21 22

23

24

25

explain why on a de novo standard only 100 cases would have been granted out of the more than 3,000 before you to decide or --MR. HAIDER: Objection.

- 0. -- not quite that many? Just to see if I got the numbers --
- I refer you to my earlier Α. Right. 100 percent of the cases the panel sees was -- were denied after a conscientious review by a trained EEO professional. I would not imagine a much more significant amount of reversals there because we, in the City of New York, train our EEO officers and our Disability Rights Coordinators and the various personnel who review reasonable accommodation requests how to do it. So if they're reaching a conclusion of denial, generally there is a basis for that; obviously not in every case, but generally there is.
- Now, in some of the cases that were decided at the agency level, the agency instructions gave two options to the employees who were asking for accommodations. They have an option to go to an arbitration using the

1	
Т	

E. EICHENHOLTZ

arbitration standards that were referenced in Kane and Kyle, and they had an option to go to the appeals panel. So did the appeals panel review any of the cases that were decided by arbitrators outside of the Kane/Kyle cases?

 A. And when you say "the Kane/Kyle cases," again, I don't want us to get confused, you're talking about the 14 plaintiffs or the additional 500-and-so that

the panel reviewed? You're talking about that whole universe when you say "the Kane/Kyle

Q. In this question, yes, the whole universe.

cases," or are you talking about the 14?

A. The whole universe. So outside the whole universe of those cases -- I hate to do this, Mr. Nelson, I'm sorry, what was the question? I lost it. I'm trying to figure out what universe we were talking about.

Q. Understood.

So in some of the cases from many of the agencies, the employees are given the option either to go through an arbitral proceeding using the Kane/Kyle standards, that

2

E. EICHENHOLTZ

9

is to say the arbitral standards on the one hand, or they were given an option to pursue an appeal to the Citywide Appeals Panel. So outside of the people from the Department of Education, did the appeals panel consider any appeals from decisions that had been rendered by an arbitrator under the arbitral process?

MR. HAIDER: Objection.

24

25

Yeah, and that's not quite how they Α. worked on the non-DOE basis. The arbitral process was not, even though it was the same -- there were arbitrators that made that, the arbitrators were essentially the option for appeal. In all cases with respect to the October 20, 2021 Commissioner of Health order that concerned City employees, the agency made a determination in the first instance. So you didn't -- you know, you couldn't skip the agency level by going to arbitration. when you were denied by the agency and you were covered by a union that had reached an arbitration agreement through collective bargaining, you could appeal to an arbitrator rather than the Citywide Panel.

1	
_	

E. EICHENHOLTZ

- Q. And so, you're saying that after the arbitrator decided, there was no further recourse to the Citywide Appeals Panel for those people?
 - A. No, no, no, no, you had to decide after it was denied which path you wanted to take, whether you wanted to appeal to the Citywide Appeals Panel or whether you wanted to appeal to the arbitrator. The arbitrator, arbitration by its definition is binding.

 There was no appeal after the arbitrator back to the Citywide Appeals Panel. So it was, you know, it ended with the -- that path ends with the arbitrator.
 - Q. Now, the DOE people who -- the 500, let's say that number which is an estimate for all the people who are named plaintiffs in the Kane/Kyle matter, all of those 500 had had their denials below adjudicated under a set of standards that the second circuit had found to be faulty.
 - A. Correct.
 - MR. HAIDER: Objection.
 - A. Correct.

1
т.

2 3

4

5

6

7

8

9

11

10

13 14

12

15

16

17 18

19 20

21

22

23

24 25

MR. NELSON: Just as a predicate for the question I'm about to ask, Mr. Haider. I think I understand your objection though.

- So did the Citywide Appeals Panel treat the record below or the decisions that were made below in respect of those 500 or so DOE employees any differently than it treated the appeals from the other City agencies?
- That was -- the whole point was No. our, function when we got those cases was to look at the record and review and resolve them under the standards set forth by Title VII, the State Human Rights Law and the City Human Rights Law, rather than whatever standard had been set forth in the arbitration process that the arbitrators used. It was precisely to give that fresh look, and we understood that, and we did not take into account any standard or qualification or whatever you want to characterize it as that was present at the arbitration stage of the process.
- So you were -- Citywide Appeal Panel Q. members, then, did not take into account the

•	1	
	_	

2 3 fact that the standards that had been applied

5

6 7

8

9

10

11

12 13

14

15

16

17

18 19

20

21

22

23

24 25 below to DOE cases were [inaudible]? MR. HAIDER: Objection. Α. I don't -- we didn't -- we -- we were -- we reviewed it as if we were getting the record from the agency and we were making the appellate determination; that the agency

making the appellate determination of whether or not the agency was right to deny it.

we applied the same standard in those cases

was denying the request and that we were

that we applied to all of the other appeals

that we reviewed.

Were the individual members of the Q. Citywide Appeals Panel who were adjudicating DOE cases given any information about the different standards that had been employed below in the DOE religious accommodation determinations than had been applied below to accommodation requests made to the other agencies?

MR. HAIDER: Objection. And I just want to note as to the form, the use of the word "below" here, are we referring to

1		
Т		

2

the agency or the arbitration?

3

MR. NELSON: So you know what? I'm

4

going to rephrase that question.

5

THE WITNESS: Okay.

6

MR. NELSON: So I withdraw it.

7

At the agency level, which in terms

8

of an appeal, I would characterize sometimes

9

as being the level below, at the agency level,

10

were the initial decisions being made on the

11

basis of the arbitral standards or on some

12

other basis?

Q.

13

Α. On the basis, as I understand it, of

14

the Title VII standards, and that was one of

15

the reasons we asked the Department of

16

Education to advise us what their basis for

17

denial was, because it could not and would not

And in the conversations that you

18

be that the arbitrator had previously denied

19

the case.

0.

standards?

20

had with agencies prior to their making

21 22

initial decisions with respect to the

23

religious accommodation requests, did you

24

instruct them with respect to the Title VII

25

E. EICHENHOLTZ

A. In the sense that -- and when I say "you," by the way, I'm going to be a little more generic here. I don't know if the words came out of my mouth or someone else's mouth. We pointed the agency officers to the EEOC Guidance that existed, as well as the FAQs that DCAS had prepared. Those were their resources.

Again, I think it's important to remember that the crowd we're talking to are people who are EEO professionals, who do this for a living, who are trained in reasonable accommodation and adjudicative processes and other related staff who are under the supervision and instruction of those individuals. So it was not really necessary to sort of give a Reasonable Accommodation 101 to the group. It was sort of to say, here's sort of how the standard is being -- here's the guidance for how to apply the standard in the context of COVID-19 vaccination.

Q. Do you have any records of the meetings in which these instructions with respect to Title VII or other standards were

E. EICHENHOLTZ

2

3

4

5

6

7

9

8

10 11

12 13

14 15

16

17 18

19

20 21

22

23

24

25

being given to agency personnel, you know, in connection with the formation of this citywide appeals process and RA process for COVID-19?

Α. That was --

> MR. HAIDER: Objection.

- Α. Yeah, that was the FAQ I was describing. And I -- it's challenging for me, I will say, just generally because, again, I hear you severing off the Citywide Appeals I'll say it again: The Citywide Appeals Panel is the appellate stage of a broader process. We did not at any point, that I can recall, focus EEO officers, agencies on the appeal panel in its process. But overall, the overall process and how it was going to work mechanically was what was being discussed.
- And did you discuss routinely with Q. the agency personnel, with whom you were discussing the first stage of this process, the heightened standards that are provided in the New York State and New York City Human Rights Laws for the determination of religious accommodation requests?

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

E. EICHENHOLTZ

MR. HAIDER: Objection.

- Α. We were following the guidance of They had, in the context of those agencies. this public health emergency, being, adopting the guidance provided by the EEOC. But the City's EEO policy, obviously since the City Human Rights Law is our law, makes great note of the different standards and things like But in terms of the quidance of the that. application with respect to COVID-19 vaccination, my understanding is that both at the state and city level was that they were adopting the policy guidance provided by the United States Equal Employment Opportunity Commission.
 - Q. And how did you learn that?
- A. In conversations with the agencies, and I believe they had posted that guidance publicly at various stages, but I don't recall, specifically.
- Q. And is it your understanding that the New York State and New York City Human Rights Laws were altered or modified in some way with respect to the way in which undue

	Page 64
1	E. EICHENHOLTZ
2	hardship for the agency had to be determined?
3	A. Not that I'm aware of.
4	Q. So the way the law is written is the
5	way that it should have been applied. You
6	would agree with that?
7	A. Well, I think the City Commission on
8	Human Rights, in discussing how to apply it in
9	this context, you know, was referring back to
10	the EEOC. But yes, I mean, the law as it's
11	written applied. There was no suspension of
12	the law or anything like that.
13	Q. So with whom did you have
14	discussions about these questions in the New
15	York City Human Rights Law Department?
16	A. What's the New York City Human
17	Rights I'm not familiar with that.
18	Q. You're not familiar with the New
19	York City Human Rights Law?
20	A. I'm familiar with the New York City
21	Human Rights Law. You're asking if I had
22	conversations with the law. I don't know
23	what you mean.

I used the word department, I'm

Q.

sorry.

24

25

1
Т.

E. EICHENHOLTZ

Did you have discussions concerning the way that the New York City Human Rights
Law ought to be applied consistent with the equal opportunity law of the federal government, did you have those conversations with people from the City Commission on Human Rights or other human rights officials with the City?

- A. Yeah, I'm certain either directly or indirectly. I either directly had a conversation or I was advised indirectly that the commission had been consulted at some phase by DCAS or some other agency. I could not tell you, as I sit here today, how that came about.
- Q. And can you identify any individuals with whom you spoke from those human rights departments of the City?
- A. On that topic, no, I could not, as I sit here today, tell you I spoke with this specific person or that specific person.
- Q. But your understanding with respect to how the Citywide Appeals Panel ought to decide issues of undue burden, after

1		
_	_	

E. EICHENHOLTZ

3

conversation with those persons from the City's human rights departments, what was your understanding that you had after those

5

conversations?

6

MR. HAIDER: Objection.

7

Guidance with respect to specific

9

applicability of the COVID-19 vaccine mandate,

Again, that we would follow the EEOC

10

that we still, in the City, had an EEO policy

11

and reasonable accommodation guidance that was

generally applicable. That was always my

12 13

understanding. It remains my understanding to

14

this day.

Α.

15

Q. So with respect to the issue of undue hardship, what did you understand the

17

16

EEOC Guidance to be in the context with

18

COVID-19?

Α.

19 20

I view undue -- generally, I would expect that

Well, I understood that in order --

21

if -- undue hardship is something that the

22

employer will raise in the context of a

reasonable accommodation request if it

2324

determines that there is some greater than

25

de minimus burden on the agency's operations

1	E. EICHENHOLTZ
2	that would articulate in some manner that
3	would prevent it from granting a religious
4	reasonable accommodation. In a nutshell,
5	that's my understanding.
6	Q. So was it your understanding that
7	the agency did not have to show a significant
8	hardship or burden
9	A. Yes.
10	MR. HAIDER: Objection.
11	Q from the granting of an
12	individual's religious accommodation request?
13	DI MR. HAIDER: Objection. I'd just
14	note that this question is directing the
15	witness' understanding rather than the
16	Citywide Panel's standards and process.
17	It's outside the scope.
18	So I would direct the witness to not
19	answer the question as to his
20	understanding.
21	Q. Okay. I'll ask the same question
22	with respect to what standard the Citywide
23	Appeals Panel was expected to apply.
24	A. And I don't have the precise letter

and number in front of me, but it is -- there

25

E. EICHENHOLTZ

is a discussion of undue burden with respect to religious reasonable accommodations and the COVID-19 vaccination in the EEOC Guidance, and they were instructed to both review, apply, and follow that guidance, the specific request of vaccination exemption reasonable accommodation request.

Q. And with respect to the level of burden that the agency needed to show, was it something simply greater than the de minimus or was it a substantial burden?

MR. HAIDER: Objection.

A. As I sit here today, I don't remember the precise words; I don't remember if it was substantial appears or not. I do not want to create a greater or lesser burden than what the EEOC Guidance says by saying one word or omitting a word. Obviously, there had to be some substance to the burden, whether there was a legal term of art of substantial or something in that regard. As I sit here today, it needed to be something and we needed to see a, you know -- some sort of burden that they were articulating and to evaluate whether

2

E. EICHENHOLTZ

3

5

6

7

8 9 10

11

12

13 14

15

16 17 18

19 20

21

22

23

25

24

it was of substance, which we've done. don't remember if the word "substantial" is in And again, I don't want to put words that. that don't exist or remove words that do exist.

0. So did you ever have any discussions with or exchanges of correspondence with individual panel members in which you discussed the amount of burden that an agency might be required to show?

MR. HAIDER: Objection.

Α. I know in our regular check-ins, we had discussed some issues with substantial -with undue burdens -- no, substantial -- undue burden and evaluating them in the context of the various agencies that were making that argument. We had discussions, certainly, that some agencies were not making that argument and that we were proceeding to evaluate based on, you know, the information the agencies were giving us. You know, but I can't tell you specifically, like, that category, this was said about that category. We had general discussions about undue hardship claims in

1	E. EICHENHOLTZ
2	appeals during our check-ins.
3	Q. I'll take just a moment of silence
4	while I find out where I am in my outline
5	A. Sure.
6	Q. 30-second-or-so delay that we're
7	going to have here.
8	Did you ever discuss this issue of
9	how to evaluate undue burden in any emails
10	with individual panel numbers or with all the
11	membership of the Citywide Panel?
12	A. No. It would have been at our
13	weekly check-ins we were discussing it.
14	Q. And were your weekly check-ins
15	recorded in any manner?
16	A. No.
17	Q. And why not?
18	MR. HAIDER: Objection.
19	A. Again, because the panel members
20	were there and were participating in the
21	discussion, and there was no identified need
22	to go back and review those discussions
23	afterward.
24	Q. You spoke of "weekly check-ins."

And did you have a check-in weekly with

25

1	E. EICHENHOLTZ
2	respect to the work with the Citywide Appeal
3	Panel?
4	A. Yes. It was weekly until roughly
5	early to mid March.
6	Q. And who participated in these
7	check-ins?
8	A. All the members of the Citywide
9	Appeal Panel, so all the people who were
10	reviewing and voting on cases.
11	Q. And these check-ins took place by
12	Zoom?
13	A. Like I said, a videoconference. I
14	can't recall at the moment whether it was
15	Zoom. It may have been Microsoft Teams.
16	Q. And were these conferences recorded?
17	A. No.
18	Q. And were notes taken?
19	A. No.
20	Q. And why not?
21	MR. HAIDER: Objection.
22	A. Again, as I mentioned a few moments
23	ago, these check-ins were meant to be somewhat
24	informal opportunities for the panel members

to confer, to discuss any questions, concerned

25

9		
- 1		
-		

E. EICHENHOLTZ

trends they had. I also would often review

our progress in deciding cases, go through

some of the metrics and statistics.

The purpose of it really was to bring the group together because a lot of the cases -- obviously the cases, because we want each panel member and each agency to bring their own unique perspective, when they're reviewing cases, they're reviewing them individually. So we wanted to have these opportunities for everyone collectively, you know, to share announcements, you know, important developments, and to have the opportunity to talk at a higher level about various issues.

- Q. And among the things that you did in these weekly check-ins, did you discuss how to adjudicate cases in, you know, various kinds of situations that had been presented in individual applications?
- A. So generally, it wasn't one -- like, in this individual case, you know, I encountered this. It was more about trends and issues that people had encountered and may

E. EICHENHOLTZ

have said, hey, I wanted to see what you all thought, here is my thought process when I encountered this issue. And we'd have conversations, respectful of the fact, as I said, that everyone is entitled to their own independent opinion and judgment on the application of the [inaudible] fact and the assessment of credibility, things like that. So we would have those sorts of higher-level conversations.

Generally, the conversations about specific cases were more procedural; I would like more information on this issue or, you know, from the agency, I would like more cooperative dialogue on this; there seems to be a missing document in this case, can you -- you know, someone follow up with the agency and see what it is, more so than a discussion of the individual panel member's assessment of the merits of the appeal.

Q. Were there also situations in which the three persons who were assigned to vote on a particular case, you know, spoke to each other?

	Page 74
1	E. EICHENHOLTZ
2	A. Yes, that's happened.
3	Q. And how frequent is that?
4	A. That's rare.
5	Q. Okay. And what about engaging in
6	email communication?
7	A. We will on occasion engage in email
8	communication, as well as, you know, Microsoft
9	Teams, we will send a message to the group.
10	You can do that, there's a function in Teams
11	that does that. Our protocol is that when we
12	do so about a specific case, we include the
13	case number so that we can identify later on
14	if it's relevant to any inquiry that we
15	received, whether it's litigation related,
16	what have you, we can identify those
17	communications easily.
18	Q. You used the word "protocol."
19	A. Uh-huh.
20	Q. Are there any protocols that are in
21	writing that are, you know, established by
22	your Citywide Appeals Panel?
23	A. No. As I've said, and I think I've
ο /	been you know as direct as I can about it

this was a process developed in the context of

E. EICHENHOLTZ

a public health emergency. I can see in an ideal world where we were spending months or even years building it up and preparing it, there would be manuals, protocols, you know, rules and regs. That's not how this went.

This was something where we had to build the foundation off of the structure, you know, make sure we're firm on the standards, and then as we went along, as we encountered things, we would discuss as a panel, you know, we should do this in this situation or that. In that situation, one of the things that developed early on was that we generally were working out of our database, but there were times where we needed to communicate outside the database and wanted to make sure those communications were assessable, should we ever need them moving forward.

- Q. What database are you using? What database program?
 - A. Yeah, sure. It's called SalesForce.
 - O. SalesForce?
- A. Yes.
 - Q. Now, in one of your affidavits,

1	
Т	

Mr. Eichenholtz, you used the word

"guidelines," and you applied it to consist of

two documents that you specifically

referenced. One was the FAQ on New York City

Employees Vaccine Mandate, and you've already

referred to that document in this deposition,

and we could call it the FAQ. And the other

was applying for a reasonable accommodation

from the COVID-19 vaccine mandate.

11

10

9

A. Uh-huh.

12 13 Q. You indicated that you had been at least one of the people involved in drafting the FAO.

15

14

A. Yes, yes.

16

17

Q. And who else participated in that drafting?

18

MR. HAIDER: Objection.

19

A. Yeah, and like I said, I can tell

20

21

you the agencies rather than the individuals.

22

It would have been DCAS and OLR, the Native's Office of Labor Relations would have been

23

involved in those drafts.

24

Q. And so, they were also involved in the applying for a reasonable accommodation

	Page 77
1	E. EICHENHOLTZ
2	document?
3	A. Yes.
4	Q. And you were involved in that, also?
5	A. Yes.
6	Q. Okay. Now, have these guidelines
7	changed at all since the creation of the
8	Citywide Panel?
9	A. I with respect to the Citywide
10	Panel, which is really what I'm here to
11	discuss, I don't believe so. I could not tell
12	you if there were other elements of the
13	process that were altered, that were less,
14	shall we say, relevant to directly to my work.
15	I could not say for certain, as I sit here
16	today, whether other elements of it were
17	altered outside the scope of what we're here
18	to discuss today.
19	Q. And both elements of the guidelines
20	appear on the internet.
21	A. Uh-huh, yes.
22	Q. How has information about the
23	existence of these guidelines been
24	disseminated?

MR. HAIDER:

Objection.

1
Т

E. EICHENHOLTZ

A. As I've said earlier, generally we were disseminating it to the agency personnel officers, the EEO officers, the general counsel of the agencies, so those managers who have responsibility in the areas that that guidance covers, and how the agencies took those, that guidance and directives, and that was really up to the individual agencies and how the individual agencies operated.

- Q. And you disseminated them by email or by some other means?
- A. By email, by email. I'm certain there was an email, multiple emails probably to the different groups, but there were emails.
- Q. Aside from the quality control review that you and Sanford Cohen give to decisions, is there any oversight of the work of the City Panel from anyone?

MR. HAIDER: Objection.

A. Yeah, I'm trying to, you know -generally, no, because there is no -- you
know, there is general oversight of the
overall process by Department of Citywide

1		
7	-	

E. EICHENHOLTZ

Administrative Services Law with respect to legal or compliance, Office of Labor Relations with respect to compliance with agreements, but there's no sort of, like, super appeal panel that reviews the work of the appeal panel or, you know, an appeal panel manager or something like that.

9 10

8

0. Do panelists on the individual panels ever change their minds or their comments in the course of deciding an appeal?

12

11

Α. Yes.

13 14

Q. And is that reflected anywhere in the record of the appeal?

15

16

17

As I understand it, all Α. Yes. changes to the comments would be logged in the database.

18

19

20

21

22

0. So there is a spreadsheet that has been provided to us that provides the information from the database with respect to the individual clients that we have in this lawsuit. There's a column that says Old Value. And is that column for the purpose of providing comments that had been superceded?

23 24

25 MR. HAIDER: Objection.

-
1
_

- 2
- Yes. Α. As I understand it, that is

- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 21
- 22
- 23
- 24
- 25

- listing comments that have since been changed.
- And if the column is blank, does 0. that mean that there's been no change in position or that some material has been deleted, or does it mean something else?
- Well, I -- so I just want to go --Α. if it is blank, it means the comment has not been changed. A change in a comment does not necessarily reflect a change in position. Most frequently, a change in a comment will be because the Comment field is being used to flag that there's been a follow-up request of some kind so that a different reviewer doesn't go in and vote and we wait -- and then it's also flagged so the reviewer can go back in and know -- and check to see whether the agency has uploaded material in response to the follow-up request. So it's not necessarily that, oh, I'm putting in one position in the comment, now I'm changing my position. Comment field also is used for flags as the case is being -- the appeal is being decided.

1
т

E. EICHENHOLTZ

- Q. How many individual members does the Citywide Panel have at this time?
 - A. So let me walk through it. So there are currently five people voting for the Law Department, there are four people voting for DCAS, there are two people actively voting on the City Commission in Human Rights, and I believe we just added one more person from the Department of Health and Mental Hygiene, so they're up to three.
 - Q. Up to three now?
 - A. Yeah.
 - O. Okav.
 - A. They've gone back and forth because they've had some personnel changes.
 - Q. So you've indicated that the personnel who are involved on behalf of the Department of Health and Mental Hygiene has changed. What about from the other departments? Are the same people providing votes now from law, DCAS, and CCHR that were involved at the very start?
 - A. Yes. And the fifth person in DCAS was added fairly recently in response to the

•	4	
	1	

E. EICHENHOLTZ

3 thi
4 fro
5 lar

fact that we had a large number in February, I think it was, of appeals filed with our panel from the New York City Police Department. By large, I mean I think it doubled the numbers of appeals we had.

7

Α.

Q. What was the procedure for choosing panel members?

The agencies were asked to -- told

9

8

6

what the panel was and what its function was, and they were asked to supply qualified and

12 13

14

11

and they would report back to us with, you know -- report back with name and email, and

at one point I, you know, after the agencies

appropriate personnel to review these cases,

1516

reported in, I put together a meeting invite

17

18

to the group, and that was the panel.

Q. And that meeting invite was f

19

Q. And that meeting invite was for sort of a founding meeting for the Citywide Panel?

20

A. It was an orientation meeting, yes, yes.

2122

Q. And when was the orientation?

23

A. November 1, 2021.

24

Q. And how long did it take place?

25

A. I can't recall. It was between a

1	E. EICHENHOLTZ
2	half an hour and an hour.
3	Q. And was it recorded?
4	A. No.
5	Q. And is there any kind of a
6	transcript or notes that relate to the
7	meeting?
8	A. No.
9	Q. Do you know whether or not any of
10	the people who attended took notes or recorded
11	it?
12	A. I don't believe so, but I wouldn't
13	know for 100 percent certainty.
14	Q. What does it mean to say that
15	somebody is qualified to work on the Citywide
16	Appeals Panel? That's a word that you used,
17	"qualified and appropriate."
18	A. So
19	MR. HAIDER: Objection.
20	THE WITNESS: Sorry.
21	A. Yeah, so the I think that that's
22	someone who understands the reasonable
23	accommodation process, someone who is capable
24	of reviewing a record, applying law to the
25	policy, and capable of understanding and, you

1
т

know, and reaching a determination. So, you know, primarily most of the agencies assign lawyers to do it by and large. There may be one or two who are nonlawyer EEO professionals, but obviously experienced with EEO process. Yeah, so that's what I mean by "qualified."

Q. So the people who are on the panel, what percentage of them have participated in the initial stage of religious accommodation reviews for various agencies?

MR. HAIDER: Objection.

A. Okay. "Initial stage" -- so you're talking about making a determination for their agency. Two members of laws panel, the DOHMH -- one of the DOHMH representatives, and that's it. I don't think any of the other panel members were involved in the agency EEO review, the actual sort of reasonable accommodation process that took place pre-appeal.

Q. And is there a procedure or a protocol that the Citywide Panel has to make sure that people who engaged in agency level

1		
7	•	

E. EICHENHOLTZ

initial reviews of reasonable accommodation

requests, are not also involved in determination of their appeals to the Citywide Appeals Panel?

- A. Yeah, so, like, on the law side, as I said, the only people involved at agency-level determinations were two panel members who are attorneys for the New York City Housing Authority, and they do not vote on any matters regarding the New York City Housing Authority. The Department of Health and Mental Hygiene, same sort of process. If someone made the decision, they're not going to turn around and then review the decision on appeal.
 - Q. And is that protocol in writing?
 - A. No.
 - Q. How is it communicated to persons?
- A. It was discussed -- when the various agencies organized themselves, they discussed how they were going to handle that, and so I had that discussion with the two NYCHA Panel members and DOHMH have that discussion amongst their panelists.

1
_

2

3

5

6

7

9

10 11

12

13

14

15

1617

18 19

2021

22

23

25

Q. And does anything, any record in writing in the City, you know, a video record or audio record, is there any record that relates to those conversations?

A. No.

MR. HAIDER: Objection.

THE WITNESS: Sorry.

A. No.

Q. What subject matter expertise do the individual panel members of the Citywide Panel have with respect to medical and religious accommodation requests?

MR. HAIDER: Objection.

A. As I said, by and large generally, they are individuals who have either done one of two things. Primarily, they're individuals either legal or nonlegal who have been involved in EEO reasonable accommodation and compliance work and are familiar in that regard.

Or with respect to the law panel members, we have two attorneys on the panel who are in our appeals division, and we sought some assistance and support from the appeals

1	
_	

E. EICHENHOLTZ

9

10 11 12

13 14

15

16

17 18

20 21

19

22 23

24 25

division because they may not have as direct EEO experience, but they have extensive expertise in reviewing records and applying, you know, factual and legal standards. we wanted to tap into especially the law panel, because if you think about our perspective, our perspective is more the legal compliance perspective, it seemed like that would be good value added for the law panel.

- So from the standpoint of the law panel, the two who are in the appeals division who are members of the panel, they've had experience in litigation, I presume?
 - Α. Yes.
- And what about the other persons who are -- the other three Law Department members of the Citywide Appeals Panel? Do they also have litigation experience?
- So I am one of them, and yes, I have Α. litigation experience. The two members who come from us, from the NYCHA General Counsel's Office, I know at least one does; I don't know if the other one does. There's one who's the Head of NYCHA's Appeals Division, so same sort

•	1	
	-	

E. EICHENHOLTZ

345

6

Q.

7

3

9

10

11

12

13

1415

10

1617

18

20

19

212223

24

25

of concept, and then the other is an attorney in their general couple's office who handles the employment issues, but I don't know if that's in an in-house capacity or a litigation capacity.

- Q. Now, you used the word "NYCHA," and I'm presuming that is N-Y-C-H-A, a shorthand for the New York City Housing Authority?
- A. That is correct. I apologize for not defining it. Yes, it is the New York City Housing Authority.
- Q. You see, I'll define it for you, if you don't.
 - A. Thank you.
- Q. So you spoke of the two who are in the Appeals Division of the City Law Department. Did they specifically have experience with appeals involving matters that are related to religion?
- A. They don't focus on it, but they
 have had -- I don't know religion
 specifically, but they've worked on employment
 matters in the past. I don't know whether
 there was a religious reasonable accommodation

1	
т	

at issue in any of their cases.

Q. So is there any kind of a firewall

that the Citywide Appeals Panel or the Law
Department puts in place to make sure that the
people who are deciding religious
accommodations and medical accommodations have
not also been directly involved in litigating
issues related to, you know, persons who are
making religiously-related claims against the
City or who are making medical accomodation
kinds of claims against the City?

MR. HAIDER: Objection.

- A. So the answer is yes. Our EEO officer and her staff are not on the panel, and they handle the Law Department's agency determinations pre-appeal. And obviously, none of the attorneys or personnel in The Labor and Employment Law Division are on the panel because their function will be to defend the mandate and defend individual cases in litigation.
- Q. I understand what you've said with respect to the people who are not acting on the panel. But with respect to the people who

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

are on the panel, is there any kind of a firewall set up to make sure that they have not litigated issues that are, you know, relevant to the determination of whether or not a claim is religious in nature in the religious accommodation appeals? That's the end of the question.

A. I mean --

MR. HAIDER: Objection.

Yeah, other than if, for example, Α. there's a review of a case and this is a case that someone's either been involved with in litigation or something like that, which is almost, you know, would be virtually impossible outside of me, and I can tell you in the context of me, if I was reviewing a case, and this did happen on at least one occasion that I can think of, and I understood the fact pattern and the agency to be something not that I litigated, but that I provided legal advice to the agency, I would not vote on it, and I would not, you know, talk with any -- we don't talk with each other about the merits, for example.

E. EICHENHOLTZ

You know, so I think that's what you mean by "firewall." It wouldn't -- you know, if we had some first-level involvement or litigation involvement with a particular individual or their issue, we wouldn't be influencing any panel member in any way on how it goes. We might have to have a procedural discussion, but, I mean, we wouldn't be discussing substance at all.

- Q. So with respect to yourself, it's kind of a personal understanding of what your responsibilities are; is that correct?
- A. I think the -- I -- the remaining panel has the same understanding. We all understood we should not be -- the reason I say me personally is because I cannot think of a member of the panel serving who -- the other members of the panel, that are outside of the NYCHA example and the Department of Health, I cannot think of another member of the panel who is dealing with religious, reasonable accommodation issues with respect to the individuals whose appeals we're hearing.

 Obviously, broadly speaking, we have members

1	1	
4	L	

2 3

5

4

6 7

8

9 10

11

13

12

14 15

16

17

18 19

20

DI

21

22

23

25

24

background questions and foundational

of Citywide Equity & Inclusion on the panel, so they deal with it broadly speaking, but not with respect to any individual case.

Well, okay. I understand that you

all individually feel a duty not to participate in a case in which you're personally involved. But, you know, there is also an issue of subject matter and whether or not a person has worked on that subject matter in litigation in a way that may be contrary to the religious -- the nature of the religious claim that is being raised in an accomodation request. Do you have any kind of a subject matter firewall in place to prevent people who have formed legal opinions about religious issues from participating in decision-making with respect to religious accommodation claims that are made by employees?

MR. HAIDER: Objection. I'm going to instruct my witness not to answer, most importantly because it's outside the scope of the order for the Rule 30(b)(6).

At this point we've allowed a lot of

Veritext Legal Solutions www.veritext.com

E. EICHENHOLTZ

2

3

4

5

6

7 8

9

10

11 12

13

14

15

16

17

18 19

20

21 22

23

25

24

questions to get to the two topics, which is the Citywide Panel's process and the standards used by the Citywide Panel.

The composition of the Citywide Panel, while we have allowed some questions, is certainly not at issue here, so I would instruct the witness to not answer that question.

MR. NELSON: I'll ask -- I think I am entitled to know with respect to the issues into which I am inquiring with respect to standards and also with respect to procedures.

Q. Specifically, with respect to procedures, is there any written firewall policy that the Law Department has that relates to the Citywide Panel participation? MR. HAIDER: Objection.

And just to get to the point of whether that's in the scope, can you define what you mean by "firewall"? think that's a little confusing here, and then perhaps I will allow it even, maybe it's within the scope. At this point, I

1	E. EICHENHOLTZ
2	don't see how it is.
3	MR. NELSON: So firewall is a pretty
4	well understood concept which creates a
5	bar for people who have a prior knowledge
6	with respect to a subject matter or other
7	kind of involvement with a subject matter
8	from participating in matters that might
9	be thought to be kind of a conflict which
10	would involve the same subject matter.
11	And so, that's my definition of firewall.
12	So
13	MR. HAIDER: Can you repeat the
14	question? With that understanding of that
15	definition?
16	MR. NELSON: I can't repeat it
17	exactly, no, but I will ask it again.
18	BY MR. NELSON:
19	Q. Does the Law Department have any
20	kind of a firewall, written or oral, that
21	relates to the participation of Law Department
22	members on the Citywide Panel?
23	MR. HAIDER: Objection.
24	A. So I think we're mindful of and I
25	know there have been courts that have weighed

E. EICHENHOLTZ

in on this issue that someone's legal work as an advocate for a client is not disqualifying in any way from their ability to be a neutral adjudicator. So I think as I understand the premise of the question, it's if someone has, for example, defended a religious -- a denial of a religious reasonable accommodation in religion, that somehow we should be disqualifying them from serving on the panel. No, we did not do that.

I think the whole point here, and I talk about the different perspectives of the agency, is to bring in -- different perspectives of the agency, is to bring in multiple areas of knowledge and perspective and people who have dealt with, be it in an EEO capacity or in a litigation capacity on either side of the V, religious reasonable accommodation requests, EEO matters, employment discrimination, the duty to reasonably accommodate, have knowledge that can improve our reasonable accommodation process. So no, there would not be a policy that if someone has expertise in that area

1	
т.	

owing from litigation generally, that we would

remove them or screen them off from the panel.

Q. And have you ever had any
discussions with other members of the Law

Department about whether or not it would be appropriate for them to participate either in the Citywide Panel process as a whole or on an individual panel relating to a specific appeal?

MR. HAIDER: Objection. I'm going to instruct my witness to limit his answer to things that are not covered by the attorney/client privilege.

THE WITNESS: Right.

A. And I would say that I think I've covered the substance of any discussion I've had on that with why we engage certain groups of people and did not engage certain groups of people. Obviously, our EEO officer in our staff would be highly qualified, but they had to handle all the individual cases in the first instance, all the individual requests that the Law Department received. And The Labor and Employment Law Division was having a

1
т

E. EICHENHOLTZ

function where they would actually defend these decisions and mandate any reasonable accommodation and employment discrimination issues that arose from it in litigation, and that was the substance of how we decided to choose -- or where we drew members of the panel from.

9

8

Q. Now, at the -- withdrawn.

10 11

were chosen, as I understand your testimony to

12 13 be, in part because of their prior experience

The Citywide Appeals Panel members

14

accommodation. And what materials, if any,

with issues that relate to religious

15

were provided to these members of the Citywide

16

Appeals Panel that related to or trains them

17

on the nature the religious accommodations and

18

on the way in which adjudicators of religious

19

accommodation claims, you know, should

consider such questions?

20

21

MR. HAIDER: Objection. Again, outside the scope.

2223

I'll allow the witness to answer.

24

A. Yeah, I -- again, you have to

remember we're dealing with people who have

www.veritext.com

9	
_	

E. EICHENHOLTZ

extensive knowledge and expertise of that.

There was not a particularly strong need to train people on things they were already familiar with. We did refer the entire panel to the EEOC Guidance specific to COVID-19 vaccination, and the two documents, the FAQ document, I believe the reasonable accommodation process document, so that they can familiarize themselves with the particulars of our work. But every member of the panel came to the panel with an understanding of the law of reasonable accommodations, both religious and medical generally, and how those processes work at a city agency level and the legal level.

Q. Have you personally discussed or participated in the Kane/Kyle case or the NYFRL case, the instant case in which we're deposing you in?

A. Yeah.

DI MR. HAIDER: Objection. I'm going instruct the witness, well, not to answer with respect to questions related to the Kane and Kyle litigation.

1	E. EICHENHOLTZ
2	I believe the second part of the
3	question, you were directing him about
4	this litigation; is that correct,
5	Mr. Nelson?
6	MR. NELSON: This litigation, yes.
7	MR. HAIDER: You can answer with
8	respect to this litigation.
9	A. So with respect to this litigation,
10	I've participated essentially in a
11	primarily in a position fairly unique to me,
12	which is as someone who is more of a client
13	resource than as an attorney overseeing and
14	directing litigation.
15	MR. NELSON: What is the nature of
16	the objection with respect to the Kane and
17	Kyle question?
18	MR. HAIDER: Again, outside the
19	scope of the two fact the two topics
20	that are subject to this 30(b)(6), which
21	is the Citywide Panel's process in
22	reviewing and the standards used by the
23	Citywide Panel.
24	MR. NELSON: So referring to

standards, Mr. Eichenholtz's repeatedly

1	
Т	

2

referred to the EEOC's Guidance with respect to COVID-19.

4

3

Q. Do you understand -- withdrawn.

5

6

_

7

8

9

9

10

11

12

14

13

15

16

1718

19

2021

22

23

24

25

Does that guidance, in the view of the panel, alter the sort of nonCOVID-19 EEOC Guidance with respect to how cases should be adjudicated?

MR. HAIDER: Objection.

- A. I understand it to be guidance applying those standards to a specific and very unique set of circumstances.
- Q. And is there any way in which the -when which the guidance is to be applied or is
 applied by the Citywide Panel to COVID-19
 circumstances and applications made during
 COVID-19 that relate to the vaccination that
 is different from the way that the EEOC
 standards would be applied in other contexts?
 MR. HAIDER: Objection.
 - A. Not that I'm aware of.
- Q. All right. So all the definitions that are in the EEOC Guidance would remain the same, so far as the panel is concerned as, you know, in the nonCOVID-19 context?