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- 2 Α. Yes. Again, the understanding that 3 we're talking about an area of the law that turns on very specific and individualized 5 facts and circumstances, right, so yes, but 6 I'm trying to also make space for the fact 7 that we are -- you know, this is not your 8 run-of-the-mill, nonemergent EEO reasonable 9 accommodation request. So I just wanted to 10 make that distinction. That's one of the 11 reasons the EEOC issued specific and detailed 12 guidance on this topic.
 - Q. In what percentage of the cases that have been decided to date by the Citywide Panel have you acted as one of the voters?
 - A. I do not have those numbers.
 - Q. In about how many cases have you acted as a voter?
 - A. I don't have that -- we don't break it down -- I don't have access to numbers -- direct access to numbers to break it down by voter. So I can't say that Eric Eichenholtz voted on X number of appeals thus far. I could tell you how many the Law Department voted on, but how many of those Law Department

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votes are mine personally, I could not tell you.

- Q. But you are a voter, of course?
- A. Yes.

- Q. And you've voted on some cases that are involved in NYFRL obviously, we know that?
 - A. Yes, of course.
- Q. So my question about your involvement in the Kane/Kyle litigation relates to the question of conflict of interest. You know, very similar issues are raised in both matters, and so, you know, we're really entitled to know whether or not you've been involved in the City's defense in that litigation.

I ask the question again: Have you been involved or participated in any way in the Kane and Kyle cases?

DI MR. HAIDER: Objection. At this stage of limited discovery and the order that provided for this 30(b)(6) witness,

Mr. Eichenholtz's potential conflict that you are articulating for how many votes he has done, whether it's in this litigation,

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the Kane and Kyle litigation, or all Citywide Panel, is not subject to this 30(b)(6) witness testimony here today, and I'm instructing my witness to not answer that question.

Do the DCAS or DOHMH or CCR agencies 0. have any firewall policies relating to participation of their employees in the Citywide Appeals Panel process?

> MR. HAIDER: Objection.

Yes. The City Commission on Human Α. Rights does not involve its Law Enforcement Bureau in the Citywide Appeals Panel process because the Law Enforcement Bureau of the City Commission on Human Rights is charged with reviewing and potentially prosecuting charges of discrimination that could involve denials of reasonable accommodations from City employees or otherwise. The Department of Citywide Administrative Services -- oh, and also, CCHR similarly does not involve its in-house EEO officer and their staff on these matters.

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Administrative Services, again, their panel members are citywide policy -- Citywide Equity & Inclusion and general counsel office policy makers, not members of their EEO office, who would be asked in the first instance to review these request for reasonable accommodations so that you don't have the issue of someone whose been involved in these cases below, to use your word, Mr. Nelson, are then voting on these cases on appeal.

- Q. Just to clarify, this is not a question, but below has no qualitative or, you know, there's no disparagement in saying that a person in this context is someone who is --

- A. As someone who has practiced my entire legal career in terms of litigation in trial courts, I can tell you that below does not have any negative connotations.
- Q. Right. We'll agree on that.

- So in this context of the formation of the Citywide Panel, was there ever any discussion of the Kane and Kyle case?
- A. No.
- Q. And in subsequent communications

1 E. EICHENHOLTZ 2 among the Citywide Panel, has there been any 3 discussion of developments in the Kane/Kyle case? 5 DI MR. HAIDER: Objection. Again, I'm 6 going to instruct the witness not to 7 answer. 8 This question does not touch on the 9 Citywide Panel's process nor the standard 10 that the Citywide Panel applies. 11 MR. NELSON: But it does go to the 12 question of the panel, since one of the 13 major issues involved in Kane/Kyle was the 14 unconstitutionality of the standards that 15 are being applied by the Department of 16 Education. So I would ask you to waive 17 your objection and permit the client --18 the witness to answer. 19 DΙ I will at this point MR. HAIDER: 20 direct him not to answer. 21 However, I am open if the question 22 is rephrased in a manner that is on point 23 as more similar to the way you just

So Mr. Eichenholtz, was the decision

phrased it to me.

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of the second circuit or the question of standards applied in the Kane/Kyle case ever discussed among members of the Citywide Panel, to your knowledge?

- In the context of when we received the DOE cases that we were receiving, the background of the decision and the fact that we were to be applying the legal standards we had been applying to City cases were discussed. Certainly the 14 plaintiffs, there was a discussion of the fact that we were being court ordered to do so, so the panel was aware of why we were -- you know, we would sort of go through cases in the order we received them, we were given a short time frame there, so we had to discuss the time frame and things like that. So those sorts of discussions were had with the panel.
- And what about the nature of the 0. standards that had been used at Kane and Kyle for the agency adjudications?
- Other than the standard -- we Α. discussed the standards we were going to be using based on what the Court had told us we

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were going to be using, which was essentially what we had been using, so -- you know, I don't think there was a discussion of, well, there was this arbitration award that applied this standard, and we're not going to use this standard because, you know, when it was being discussed, you wouldn't muddy the issue in that way. The important thing was what we were getting, when we had to decide, and what standard we, the Citywide Appeal Panel, needed to decide. It didn't matter what happened before the arbitration, other than we were going to disregard that and apply the standards that we were applying.

Q. So, just to clarify and follow up, the Second Circuit's decision sending cases to the panel also severely criticized certain standards that had been applied to those decisions -- the agency decisions in the Kane and Kyle cases. And are you saying, then, that the panel members were never instructed to stay away from the standards and methods of decision-making that were criticized by the Second Circuit Panel?

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MR. HAIDER: Objection. We were never using, nor would we

use those standards and methods of decision-making that the Second Circuit criticized in that case. We were applying the legal standards, the guidance provided, and that has been, at least in my understanding, consistently affirmed in subsequent cases and litigation. So we wanted to do what we were doing because the judicial feedback, the legal research we were doing, we were doing the right thing. So we're not going to start discussing other standards and saying, well, there's other standard used in this other circumstance and that's wrong. We were talking about the standards we were using and how we were applying it in our work.

MR. HAIDER: Mr. Nelson, I would request another ten-minute break.

MR. NELSON: That's fine. We're almost up to noon. Would you like to break now for 45 minutes to have lunch?

> THE WITNESS: It's --

It's a little on the MR. HAIDER:

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2	early side.
3	THE WITNESS: I don't know how much
4	more you have to go, but, you know, if
5	we're going to go deep into the afternoon,
6	I'd rather go a little further,
7	personally.
8	MR. NELSON: That's fine. Let's
9	take ten minutes, then.
10	THE WITNESS: Okay.
11	THE VIDEOGRAPHER: We're now going
12	off the record. The time is 11:41.
13	(Recess was taken.)
14	THE VIDEOGRAPHER: We are now back
15	on. The time is 11:53.
16	MR. NELSON: Very good.
17	BY MR. NELSON:
18	Q. Do you recall the last question that
19	I asked you, Mr. Eichenholtz?
20	A. Not at all, Mr. Nelson, I apologize.
21	Q. Oh, okay.
22	MR. NELSON: I'll ask the court
23	reporter to read back the last question,
24	please.
25	(Record read.)

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- Q. Okay. So my follow-up question, Mr. Eichenholtz, is: Can you give a yes or no answer to that question?

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The answer's yes. Oh, wait, and I apologize, because there was a double

negative. I need to -- the answer is -- let

8 me just phrase it.

> They were instructed not to apply that standard when they were instructed to apply the Title VII standard.

- Were they given the negative instruction not to use the standards that were used in the Kane and Kyle adjudications?
 - Α. Yes.
- So they were told, these were the standards that were used in Kane and Kyle, they are the wrong standards, you are not to use these, or words to that effect?
- I don't know if it was words to that Α. effect, but they were told that the arbitrators utilized this standard, that we were to disregard that, and to apply the standards we've been applying in our cases.
 - 0. And were they told what the

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standards were that they were not to apply?

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I don't recall if we -- I -- like I Α. said, certainly we did not go into detail as to what that arbitration award standard was, no.

So you didn't go into detail as to Q. the specific standards that they were not to apply that had been applied by the arbitrators; is that correct?

MR. HAIDER: Objection.

- Α. I don't recall the extent to which those standards were referenced. The important information that was conveyed to the panel was the standards they were to apply.
- How were the members of the agencies that were making the decisions below, the decisions that were being reviewed by the Citywide Appeals Panel, how were the decision-makers in those agencies trained with respect to the applications of law or standards to religious accommodation requests? Objection. DI MR. HAIDER: I would

That question is outside the scope

instruct my witness not to answer.

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of the 30(b)(6) witness. The topics are the Citywide Panel's process and standards; not the agencies below or, you know, any other City agency's process or standard. So I'm going to instruct my witness not to answer.

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How were the Citywide Appeals Panel 0. members trained with respect to the standards that they were to apply to religious accommodation requests?

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So I think I've addressed this a few times now. They were -- most of the members of the panel came to us with significant EEO and reasonable accommodation employment discrimination experience and were very familiar with how a reasonable accommodation process works. We provided the EEOC Guidance. We discussed generally as we went along any big-picture issues at our check-in. Obviously if there were legal developments, we -- the legal developments were shared with all the panel members. And so, the panel members were kept abreast of the standard, but they came in

with a base of knowledge regarding the work

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that they were doing.

- Q. Do you know how these individual panel members were trained with respect to the application of standards to religious accommodation claims?
- DI MR. HAIDER: Objection. Again, I'm going to instruct the witness not to answer.

You know, the training is certainly not a topic here. Again, the two topics are the Citywide Panel's process of reviewing and the standards used by the Citywide Panel in its review. Although we allowed some questions about the formation, the formation and training of the Citywide Panel is not subject to this 30(b)(6).

MR. NELSON: Well, it is, because the testimony has been so far that the reason why these persons are members of the panel in the first place is that they have experience and are familiar and they have -- you know, that they've done this before. You know, and so presumably the

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people are relying upon that experience and their familiarity with rules in making their decisions on the panel, which are not reviewed in substance at the quality-control level. So the entire framework of this depends upon the training and the understanding that these people had before they became members of the panel because they never got it on the panel.

MR. HAIDER: You know, whether or not their training of the panel members is relevant, I'm not really going to argue at this point. The only thing I will point to is that the training of the Citywide Panel is not a topic here.

MR. NELSON: It goes strictly to the standards.

MR. HAIDER: Yeah, Mr. Eichenholtz can testify to the standards that the Citywide Panel was asked to apply, which he has done numerous times. You know, the panel members' history, you know, prior to this being put on the panel is actually

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not relevant. Admittedly, we allowed some of these questions for foundational purposes so as to, you know, allow the depositions to go smoothly to provide some context. However, training or, you know, experience is not -- the panel members' experience is not subject to this 30(b)(6) witness.

And so I'm instructing the witness not to answer.

MR. NELSON: Well, you know, we know from the information we've been given about the structure of the panel and the procedure that the panel follows that these persons, each of them is essentially acting as independent decision-maker, independent judge, and, you know, since that's the procedure, you know, and it sounds like there's no enforcement of whether they follow one set of guidelines or another, I think it's very important to know, you know, what these persons had been trained to do, because clearly, you know, I think the whole purpose for

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bringing them on to the panel was to have

them use their training. We don't know

what the training is. And we know very

little about what each of these panel

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know what training they received? DI

MR. HAIDER: Objection.

Mr. Eichenholtz, do you at least

Again, I'm

members is bringing to the process of making these votes, these sovereign votes.

MR. HAIDER: So we have allowed questions and answers about what was discussed during the Citywide Panel meeting as to the standards being used, how that message was conveyed. You are now asking, the previous question was about prior training as to the subject matter here. Again, that's outside the scope. So we've already allowed the questions as to what information they received from the Citywide Panel or, you know, Mr. Eichenholtz or other members of the panel discussed as relates to the standards.

BY MR. NELSON:

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2	instructing the witness not to answer
3	based on the previous stated grounds.
4	MR. NELSON: Well, this goes to the
5	basis of his knowledge.
6	DI MR. HAIDER: Okay. Again, this is
7	knowledge to questions that are not
8	relevant. We can flag this, we can call
9	the Court now, we can flag it to call the
10	Court.
11	But I am going to instruct the
12	witness to not answer any questions about
13	training that panel members may have
14	received prior to the formation of the
15	panel. It's not relevant to this
16	testimony at this stage of the litigation.
17	BY MR. NELSON:
18	Q. Mr. Eichenholtz, did you or anyone
19	else involved in the panel have any direct
20	communications with Bill DeBlasio about the
21	panel?
22	A. No.
23	Q. And did you have any such

conversations with him about the nature of

religious accommodations or the process for

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2	religious accommodations or the standards?
3	A. I've never spoken with Bill DeBlasio
4	in my life about any topic.
5	Q. All right. And what about Mayor
6	Adams?
7	A. I have had discussions with the
8	mayor about the vaccine mandate generally, not
9	about the citywide appeal process or how cases
10	are adjudicated.
11	Q. And please tell us the sum and
12	substance of those conversations.
13	A. I
14	MR. HAIDER: Objection.
15	THE WITNESS: Yeah.
16	MR. HAIDER: You can answer.
17	A. I cannot do so due to
18	attorney/client privilege. I was in the
19	function of conveying legal advice to the
20	mayor.
21	Q. Do you know whether or not any of
22	the panelists were aware of former Mayor de
23	Blasio's statements that he made, while he was
24	mayor, regarding what criteria would be
25	acceptable for religious exemptions?

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I would have no independent way of

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MR. HAIDER: Objection.

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knowing that other than our discussions, and it never came up in those discussions when we talked about standards and how they were to be

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applied.

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0. Did you ever discuss with anyone on the panel about, you know, Pope Francis having

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a view that there's nothing in the scripture

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that suggests people shouldn't get the

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vaccine?

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Α. We had discussions in discussing various cases and how to handle them, that Pope Francis, in his capacity as the institutional leader of the Catholic Church, had made such pronouncements and that the fact that he did so was not dispositive in any given case.

And did you ever discuss in conversations with members of the Citywide Appeals Panel the assertion that two well-established religions, Christian Science and Jehovah's Witnesses, have a history of religious opposition to vaccination?

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A. I don't remember specifically having those discussions. With respect to all religions, we discussed we were going to review the facts and the documentation before us to understand the source of the employees' belief and whether or not there's a conflict between that belief and the vaccine requirement.

anyone on the Citywide Appeals Panel as to whether or not Pope Francis' views were relevant to the determination of anyone's religious accommodation, even if they were not dispositive?

Did you have any discussion with

A. Certainly the fact that institutionally, the church was permitting vaccination could potentially be relevant in particular fact patterns. Beyond that, no, we were -- we review these requests based on the information the employee provides us about the nature of their religious belief, their record as a whole, and all of the facts underpinning that belief.

Q. And in any of these discussions, you

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And what if one of the voters failed 0.

know, what fact patterns did you discuss, if any, were ones in which Pope Francis' views might be relevant? No particular fact patterns;

however, it isn't to say it isn't this fact pattern or that fact pattern. There are cases in which the employee would say sort of as a blanket statement, as a Catholic, I should be exempt from this vaccine, without more detail or explanation even after interaction, for example, you know, that that might not be enough because there is no -- we're not stereotyping Catholicism one way or the other, right? We're not stereotyping Catholicism based on the Pope's pronouncement, we're not stereotyping Catholicism based on the fact that some Catholics would have a contrary view to the Pope. We were looking at -- with Catholics, we would have to look at the nature of the employee's belief, the source, and whether the beliefs the employee was articulating were conflicting with the vaccine requirement.

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to do that? Was there any control that you or anyone else would have that, you know, would empower you to bring that voter back to look again at the facts if the voter had failed to -- apparently failed to see or to reflect upon the existence of facts that would support having such an objection to vaccines, despite the contrary opinion of someone in authority in the faith?

MR. HAIDER: Objection.

You can answer.

A. I'm not aware of any such circumstance. So I do know that when there's a potential issue that's flagged either because we've had a change of information or a whole host of reasons, and we may need a panel to review what they did, we will do that. I'm not aware of any circumstance where a panel member did not properly apply the standard in reviewing the reasonable accommodation request.

Q. But would it be fair to say that that wasn't one of the objects of your quality control review, that you take two minutes on

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the average to perform for each case?

3 MR. HAIDER: Objection.

Α. but, you know, a lot of the -- yeah, I mean,

So it wouldn't be a primary focus,

Like I said, we would flag substantive

have never seen a substantive issue raised

with respect to the application of the

standard.

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issues if they were raised when we were doing quality control. But in doing that work, I On how many occasions did you raise

- a substantive issue with a voter, aside from just a conflict between a vote and the comment, in your experience?
- It's rare. Like I said, maybe a dozen times. It's usually some sort of irregularity, and it may often not be the voter's fault. For example, a medical appeal routed to the religious, you know, CCHR. know, things like that. So generally, it is rare.
- But that wasn't something you were Ο. specifically looking for in the course of your quality control; is that correct? Because as

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I recall your testimony about quality control, it had more to do with procedural things than substantive questions.

Again, but if there's a Yeah. substantive issue that stood out to me, you know, let's say it's, you know, it's a Catholic requesting a reasonable accommodation and there's some comment about the Muslim religion, obviously, I would flag that. That's never happened.

But I'm not -- I guess the best way I can put it for you is, I'm not there to second guess the judgment, the factual -- the balancing of the various facts and the credibility assessments of each individual panelist. That's why we have three panelists from three different agencies.

You indicated that the cooperative Q. dialogue process was something that ought to occur or was -- if it were to occur, it should have occurred at the agency level. If that was a process that -- well, I'll withdraw the second sentence there.

Did you observe that there were some

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agencies that engaged in the cooperative dialogue process more than other agencies?

DI MR. HAIDER: Objection. I'm going

to instruct the witness to not answer that question as it's outside the scope as to,

you know, comparing the agencies.

Again, the scope here is the
Citywide Panel's process in reviewing and
the standards used by the Citywide Panel.

Q. Mr. Eichenholtz, in review of an agency's decision, did the Citywide Appeal Panel members have a practice of giving the same standards and process of review for decisions that were made by agencies which engaged frequently in the cooperative dialogue process as opposed to those that did not do so?

MR. HAIDER: Objection.

You can answer.

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A. So agencies generally went about going through the cooperative dialogue process in different ways. Agencies went about gathering the information and engaging the employees in different ways. I would not say

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it was a competition where one did a better job than the other.

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There were times where we would have, you know, them be very brief cooperative dialogue, but it would be very relevant and salient, and there would be times where there may be a longer one where there wasn't. So what we would do is, we would look at the materials that the agency had done, the cooperative dialogue they had engaged in, and we'd review it. And if we felt that additional questions, cooperative dialogue usually was very targeted when we do so, if it was necessary, we would make that inquiry of the agency.

- Q. Do all the members of the Citywide Panel work full time and exclusively on matters related to the Citywide Panel?
 - A. No.
- Q. Then what percentage of the work time of panel members is devoted to Citywide Panel matters?
- A. That is heavily dependent on the panel members, you know, and what percentage

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of the agency's cases they're reviewing, things like that.

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And is there is a range of the amount of time that people spend or the percentage of time that they spend? every panel member, for example, work at least 50 percent of the time? Does no panel member work more than 80 percent of the time on, you know, panel matters?

Α. It's --

> MR. HAIDER: Objection.

THE WITNESS: Yeah, okay. Sorry.

Α. It's tough to quantify in that way because, to be quite frank, I think everyone on the panel member are City managers, and the obligation of City managers is to work the time needed to get the work done. So, for example, if I have or any panel member has an insufficient amount of time in that workweek to get the work that they wanted to get done on the panel work done, then they're working on it maybe over the evening or over the weekend. So it's not like you're there 9 to 5 and you're spending three hours a day on

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average on it, so it's tough to quantify in that way.

And like I said, given the work obligations and the involvement of various panel members, the amount of cases they need to review are different. Obviously DOHMH, as you can tell from the numbers we discussed earlier, have far less cases to review than DCAS for the Law Department, for example.

- Q. On average, how many appeals is each panelist expected to decide each week?
- A. There is no expectation. The agencies divide the work amongst the panel members as they best -- as best fits that agency's needs and to keep the workflow going.
- Q. Now, do you know whether or not there was ever a meeting in which you did not participate in any of the agencies in which the procedures or standards that the voters from that agency would be expected to follow in performing their work as voters on the Citywide Appeals Panel?

MR. HAIDER: Objection.

Just seeking clarification. Are you

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referring to the Citywide Panel meetings?
You did reference agency meetings.

MR. NELSON: So what I'm referring to is some meeting at which the panel members from a particular department met to discuss how they were going to handle their work on the panel.

MR. HAIDER: Objection.

You can answer.

So I obviously can't definitively Α. rule out any discussions, but I can tell you from my work with the individual panel members and my discussions with the different agency panel members, agency-specific discussions were primarily on issues of dividing up cases, case management, etcetera. They were not focused -- because again, we work generally -we were all working off the same standards and we discussed them as a group. You know, I generally, when there were questions about standards, they were brought up in the group, you know, and sometimes even panel members from other agencies would raise the issue to me and I'd say, well, let's discuss it at our

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next check-in, for example. So based on my understanding, if it was happening, it was exceptional and rare, that generally we were discussing standards together.

- Q. But you don't know whether there were such meetings or not?
- A. Right, I can't rule it out definitively because I'm not in the room with every panel member all the time, so no, I can't rule it out definitively.
- Q. And that sort of raises the question of: What is the basis of your knowledge for how the other departments, not the Law Department, handle the reviews that their panel members conduct of the appeals?
- A. Because we've had both in check-ins and myself with each agency-specific discussions with those agencies on how they are handling the cases. So I'm aware of how every agency is handling the appeals.
- Q. Now, previously you've indicated, you know, that so far as you know, there are no notes that had been taken at the various kinds of meetings we've been discussing. The

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answer is really, though, with respect to that, that if there were some there, you just

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don't know about them, right?

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MR. HAIDER: Objection.

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A. Yes, that's entirely possible.

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Q. Okay. So in reviewing appeals from the City agency's denial decisions, how much

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weight were panel members instructed to give

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to the reasoning or analysis of the agency?

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more or less than any other fact that we had.

In terms of weight, you know, no

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more of less than any other fact that we had,

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We were looking at why the agency did what it

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did, right? And so, it was relevant because

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we needed to understand why it was denied.

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But if the agency didn't have a basis for

17 18 denial or the agency had multiple bases for

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denial and the panel member says it thinks --

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if you have one really strong basis here and a bunch that are questionable, the panel member

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doesn't have to say, follow what the agency

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did. So it's, you know, like I said, it's

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close in our appellate review spectrum that we

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discussed before, it was closest to de novo

review as it was described to the panel

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1	E. EICHENHOLTZ
2	members.
3	Q. Did the City have a policy of asking
4	only vaccinated people to serve as panelists
5	on the Citywide Appeals Panel?
6	A. No.
7	THE WITNESS: Sorry.
8	MR. HAIDER: Objection.
9	A. No.
10	Q. Are there any unvaccinated persons
11	who are serving on the Citywide Appeals Panel?
12	DI MR. HAIDER: Objection. I would
13	instruct the witness not to answer as it's
14	outside the scope of the order.
15	MR. NELSON: It does relate to the
16	ability of the panelists to serve their
17	function objectively, so I think it's
18	pretty important.
19	Q. I would ask you to answer.
20	DI MR. HAIDER: Again, objection. I'd
21	instruct the witness not to answer.
22	It's outside the scope of the
23	Citywide Panel's process or the standards
2 4	used by the Citywide Panel.
2 5	O Can corrigo on the Cituride Panel be

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performed remotely?

- A. Yes.
- Q. Again, I apologize for being quiet.

 I've got a number of questions that have been answered already and I'm scrolling through them to get to one that hasn't been answered.

To your knowledge, has any panel member ever received an instruction from anyone else as to how to consider any specific appeal?

- A. A specific appeal? No.
- Q. Now, in the production of documents in this case, we received an email that you had sent to I think somebody else in the Law Department in connection with procedures for deciding certain kinds of religious accommodation questions. Are you familiar with that email?
 - A. I am.
- Q. Okay. Now, have you or Mr. Sanford ever sent any other email to any panelist that, you know, discussed how to deal with any specific or hypothetical situation arising in appeals to the Citywide Panel?

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- Α. No, not that I'm aware of.
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- So that's the only email you ever 0. sent to any panelist that discussed a hypothetical situation?
 - Α. In email? Yes, in email.
- Uh-huh. And when you say -- when 0. you distinguish email from something else, was there any situation -- other than a --
- Now, a hypothetical -- I apologize Α. for cutting you off.
 - Sure. Q.
- Hypotheticals, as I said, sometimes Α. would be part of our broad, big-picture check-in discussions. If there was a pattern we were seeing or an issue, we might want to talk it through as a group. Certainly that was the form where we did it. Communication such as emails were generally case-specific.
- And so, with respect to 0. case-specific situations, did you send any emails to any panelists about how to deal with it?
- Α. Procedurally? Yes. On the substance, no. So we might have an agency

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uploading more documents, the employee approaches the EEO officer and says, I have more information, the EEO wants to reconsider, so I might say, hold off, or, we have more information for you to consider. Those sorts of procedural matters generally I've been lead point for the panel. So I will email panel members and say, you know, this is going on, so could you, you know, take another look But I'm very conscientious that those again. emails are kept to procedural discussions because, again, I want to have the three separate perspectives on every appeal and everyone exercising their independent judgment on the appeal.

MR. NELSON: I've just received some communication from some of the other people in the firm here that we need to take a lunch break. So it's 12:30, or it's 12:29, soon going to be 12:30. Let's take a lunch break now. I'm indifferent as to whether we take a one hour or a 45-minute break. I think --

THE VIDEOGRAPHER: Let me just go

	Page 136
1	E. EICHENHOLTZ
2	off.
3	We're now going off record. The
4	time is 12:29.
5	(Lunch recess taken at 12:29 p.m.)
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- 2 AFTERNOON SESSION
- 3 (Time noted: 1:18 p.m.)
- 4 THE VIDEOGRAPHER: We're now back
- 5 on. The time is 1:18.
- 6 ERIC EICHENHOLTZ,
- 7 resumed and testified as follows:
- 8 CONTINUED EXAMINATION
- 9 BY MR. NELSON:

- Q. Good afternoon, gentlemen.
- A. Good afternoon.
- 12 Q. So, Mr. Eichenholtz, at this point
- 13 I'd like to introduce an exhibit, and it's the
- 14 part of defendants' production that was
- 15 labelled DEF with a number of zeros and then 1
- and a 2 and a 3. And it appears to be an
- email from Eric Eichenholtz dated November 30,
- 18 2021, and it's to someone at the Law
- 19 Department, and it's regarding new law agency
- 20 panel users. We're going to get the -- we're
- going to ask the videographer to -- so Brandon
- 22 | will be pulling that up. Brandon is our
- paralegal who is part of our team who is
- 24 admitted to this session. So I guess we'll
- 25 wait for that to be pulled up by Brandon and

	Page 138
1	E. EICHENHOLTZ
2	then we'll ask for the court reporter to mark
3	it.
4	(Exhibit 1, Email chain of
5	November 2021, marked for identification,
6	as of this date.)
7	Q. Are you able to see that marked
8	exhibit?
9	A. Yes, I am.
10	Q. Okay, very good. Let's proceed with
11	that, then.
12	A. Oh, sure.
13	Q. Okay. So, Mr. Eichenholtz, what is
14	this exhibit, please?
15	A. This is an email exchange between
16	myself and actually two of the law panel
17	members going up from the bottom of the
18	exchange. This is when we were getting them
19	set up with the SalesForce system to be able
20	to vote, and then the chain continued into a
21	discussion about the standards to be applied,
22	and that's what the remainder of the chain is.
23	O So the start of this chain predates

the use of the SalesForce system for the

panel; is that correct?

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A. It predates these individuals voting on the panel. The sort of the timeline here is we added -- we had added -- we had had these two individuals on the panel, but we had not yet set them up and got them ready to vote, and we were in the process of doing so here.

Q. Well, were there some votes that were, then, performed on the SalesForce system that you have prior to November 24, 2021?

A. Yes, oh, yes, yes.

Q. Okay.

 A. Just to be clear, not by these two individuals.

Q. Sure. Now, the exhibit indicates that you'd had verbal conversations with one or more of the panelists. What was the substance of those conversations?

A. So when these individuals were brought on board to help out with the project, I was telling them a little about the panel and its work and the standards and sort of the different sources that I wanted them to review before they began voting, including the EEOC

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Guidance and the DCAS document, which you see listed in this chain.

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Q. Were there any other sources that you were instructing them to view?

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A. Not at that time.

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Q. And is there anything inconsistent with the testimony you've given so far that you told them with respect to the procedures and standards that they were to follow?

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A. No.

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Q. Did you give them any other instructions in addition to the ones you've told us about so far?

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A. Yes. I explained to them how we were going about dividing up the work, how we would go about dividing up the work, I give them instructions on that.

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Q. In the email, one of the panelists asked you for two or three examples of the kind of fact pattern where the panel would grant a religious accommodation, and you wrote back, quote, "Given that all we see on appeal is agency denials, there aren't too many,"

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close quote. What did you mean by this?

E. EICHENHOLTZ

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- Α. Precisely what I said to you this morning, that we don't -- that the reversal in the agency was not a particularly frequent occurrence, so I had far more examples at that moment of specific denials than I did of But I wanted to make sure if -- you know, you cut that quote off mid sentence, the full quote is, "Given that all we see on appeal is agency's denials, there aren't too many, but there are definitely some." then, I provided a specific case example. was concerned because I could not provide a broader array of case examples that also wanted to give, as it says in the next paragraph, the general gist of the fact pattern that thus far I had encountered and the panel had encountered in which we would approve on a religious ground, and you see that described in the next paragraph.
- Q. And why did you provide the specific example that you gave to the people who had addressed you in their email, and how does that differ from others?
 - A. Again, these were -- these two panel

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users were coming in after we had sort of had a big-picture orientation discussion and the check-ins, so they were sort of getting caught up, in a sense, and asking some questions that I think we had talked through as a panel, you know, previously. And so, what was happening here was we'd had that sort of discussion and there were these follow ups as these two -- or one of the two panelists was thinking through what we discussed, and in particular, I think this one panelist was not clear on a couple of things and wanted some clarification and clarity.

Q. So my reading of the November 30th, 4:12 p.m. email from this one identified panelist. It starts off, "I think it would be helpful to have two or three examples of the kind of fact pattern where we would," and "would" is emphasized by being in italics, "grant a religious RA." And I'm curious about that because it sounds to me like he was mostly getting instruction with respect to the kinds of fact patterns where he would not grant a religious, you know, accommodation

2 requests.

What -- you know, what examples of fact patterns had this panelist been given before he wrote this email?

- A. That's -- what you said is not accurate.
- Q. Well, it's certainly accurate with respect to the text that I read, right?
 - A. No, no.
- Q. I'm sorry. What was incorrect in the text?
- A. You specifically gave an explanation that was your explanation as to why the word "would" was italicized. That is not an accurate explanation as to why he was italicizing that word and the context for which the panel member was italicizing that word.
- Q. So what personal knowledge do you have with respect to the reason for the italicization?
- A. Having spoken with that panel member, the other panel member who was on the chain, and being involved in their onboarding

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E. EICHENHOLTZ

2 process.

- Q. Well, I'm sorry, but that's a -those -- the thing you just described all
 would have preceded, I think, would it not,
 the date, Tuesday, November 30th, on which
 this email was sent?
- A. Correct, and that's why I'm in a position to say that word "would" was not italicized for the reasons you stated in your earlier question.
- Q. And did you discuss specifically with the person who sent this email why "would" was italicized?
- A. Not that specific issue, but again, I was sent this email, I responded to this email, and I understand the context in which this email was sent.
- Q. And so, you are making assumptions about what the word "would" means in this email?
 - A. No.
- Q. I don't understand. You said that from the context, you were deriving meaning. But if you do it from context, then it's your

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judgment, correct?

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It's my judgment. I was the Α.

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intended recipient. I understand what I was being asked here. But you're not the seller, correct,

- and you can't testify with respect to the seller's intention from personal knowledge?
- I believe I have the context and the Α. understanding to be able to understand what was being asked here, and it was not what you were saying, that the instructions that were given were about how to deny reasonable accommodations.
- Q. Well, was this panelist given a list of examples or a set of examples of fact patterns where a religious accommodation appeal would be denied?
- They were given -- we went through Α. as a group, the three of us, one maybe two cases that I pulled up in completely random order, they were the next two cases to come, and we talked them through together, as I did the vote on those cases. Both of those cases turned out to be denials, and that is why this

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question was asked, because in our discussion, in our onboarding process, we'd not yet gone through a case or he'd not yet seen a case where there would be a grant of a religious reasonable accommodation, and as he was beginning his voting, he was asking for the fact pattern so he could make sure that he was seeing both sides as he went through the process. That was my understanding of what was going on here, and based on the context of when it was sent and what we had done thus far.

- Q. So generally, in the instructions that you were giving to the panelists and the panelists were supposed to follow, what types of factors would you have needed to see in order to grant an application?
- A. Generally, what you would need to see is a sincerely-held religious belief that, either through the belief itself or the way the employee practiced the belief, would conflict with the vaccination requirement. That's what we were looking for.
 - O. Doesn't the EEOC Guidance state that

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you should start by assuming that the employee has a sincerely-held religious belief rather than assuming that he or she does not?

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A. Did anyone say that there was an assumption that an employee does not have a

Q. Did you -- and were you --

religious belief? I certainly did not.

- A. And I never -- in fact, when I review these, I presume what the employee's saying is accurate and what the employee's saying is sincere, unless I have objective facts in the record that say that that's not the case.
- Q. What kind of objective facts would accomplish that result?
- A. Inconsistencies. Sometimes either inconsistencies, explanations of how the employee practiced. There are a whole host of factors, I couldn't possibly list them all, because it really -- you have to review the specifics of every individualized case, and it is, you look at the entire record, you look at all these various things, and you look for that, what I described before --

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Q.

So --

A. -- which is a sincerely-held religious belief which conflicts with the vaccination requirement.

- Q. So what kinds of inconsistencies would you -- would the members of the panel have been instructed to view as being inconsistent with sincerely-held religious belief of that type?
- A. We did not instruct people in that way. These are -- the panel is composed of knowledgeable individuals who, as I said, you can have experience in reasonable accommodations and EEO and the subject matter experience or exposure to this area, experience or exposure to appellate work, and whose job it is to review records and apply standards, especially when those standards have to be applied in a highly individualized and a highly fact-specific way.

It would, in my view, have run contrary to what the law requires us to do to have engaged overly in discussion of, well, this type of person or this type of case is

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E. EICHENHOLTZ

3 5 always going to be a yes and this is always going to be a no, because you can't review these appeals and these requests in that So we -- that's not the way we had instructed the panel to go about their work.

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So in this kind of a situation, you 0. expected each panelist to rely on the panelist's prior experience and instruction with respect to these kinds of issues?

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And as I've said previously, Right. we had discussions on trends and particular issues that people find troubling that we would discuss as a group during our check-ins to balance the need to remain current to make sure that we're all, you know, being able to rely on each other in our thoughts and shared experiences in a general sense, versus maintaining our independent and our appropriately-varied perspectives based on the

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missions of our agencies when it comes to our individual thoughts. Now, in your November 30, 2021 0.

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response to the requests made in this email, you give an example of the case the appeals

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panel approved, a number of zeros and then there's 1452.

RQ MR. NELSON: We would request a redacted copy of this model acceptance so that we have an idea of how it reads. You can redact all the personal, specific information about them.

MR. HAIDER: We ask that you follow up in writing.

- Q. Now, how are cases distributed to individual panelists?
- A. As I said, each agency handles it differently. I'm aware of how each agency does -- would you like me to go through each one, or how would you like me to do this?
 - Q. I'll ask you to go through each one.
- A. Okay. We'll start with law. The Law Department, as I said, has five reviewers. When a reviewer goes into our SalesForce system, they will, generally speaking, just go to the case with the lowest -- appeal with the lowest case number first and work their way through as many cases as they can get through in the time allocated. And when another panel

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member comes in, they pick up from there.

with some exception, as I mentioned earlier, you know, the New York City Housing Authority people wouldn't vote on their cases. You know, if I encountered a case I'd given legal advice to at one time, I would leave it alone and leave it empty so that it would be ready for another panel member to review. And we'd just go through it in that general way.

For the Department of Citywide

Administrative Services, they have divided up

the work using the last digit of the case

number. So someone gets 0, 1, and 2, someone

else gets 3, 4, 5, someone else gets 6, 7, 8.

I don't know if it's consecutive like that,

but they divided it up based on the last digit

of the case number.

The City Commissioner on Human
Rights, there's one individual who has done
the primary work there, and so that individual
does most of the voting. But when other
individuals have voted, they've just done the
same thing; they've come in and voted as
appropriate. And the --

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- Q. I'm sorry. You're saying they've just come in and voted as appropriate, you mean on the --
 - Picked up the next case, right. Α.
- 0. Okay. Thank you. So give me your answer.
- Α. Right, right, I apologize. will pick up the next case that needs to be There is one exception across the voted on. board to this process, in that I will on a weekly basis distribute a report to the committee -- to the panel on cases that have two out of three votes registered, by case number and by agency that needs to vote for the third vote. The reason for that is because we're hoping that we can move as many cases to completion as promptly as possible, so they may go out of order to do what they call those two-vote cases so that we can get more decisions out and someone doesn't -- you know, two agencies very quickly vote on something and someone doesn't have to wait an overly extensive period of time for the third agency to vote. So we will provide that

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information to the panel on a weekly basis.

We do not provide in that report how the other panel members voted, obviously. Just, they get a number of a case and that that agency is an agency that needs to vote on the case.

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- Q. Okay. And these reports are written; is that correct?
 - A. Yes.
- Q. Okay. What other information is in these reports?
- A. That is literally it. It is a series of numbers segmented by agency, and an additional column for DCAS's use that allows you to sort by the last number so they can figure out whose cases are whose responsibility. That is what the document is.
- Q. Are there any other reports that are issued, from time to time, within or by the Citywide Appeals Panel?
- A. Not within. Obviously in requests -- in litigation requests and things like that, like this case, we will -- the attorneys will pass those along and we will get the relevant documents pulled. The panel

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does not have the ability, including me, to access the data in the database in terms of downloading it. We can hear it when we're reviewing a case, but I can't, for example, download a series of documents or a series of information. Only the SalesForce administrators can do that, and then they will send that to either me or litigation counsel in the litigation request.

- Q. When a denial is issued on a case to the appellant, does the denial list a reason for the denial?
- A. Initially, there was no reason listed on the email. Eventually, we did split it up into very broad categories, and those categories were listed on the emails sent to both the employee, as well as the agency.
 - Q. When was that change effective?
- A. Probably sometime in late November, early December 2021, as we were sort of reviewing sort of the process and how it was working and talking with the SalesForce team, we added that feature.
 - Q. So why did you add that feature?

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- A. Just to allow for a bit more clarity in the -- not necessarily in the email, but just in the decision when it was issued, that it would at least be a broad category of the sort of decision that we were issuing.
- 7

Q.

categories.

they were.

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reflects the or explains this decision to change the way in which denials were drafted?

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A. It wasn't changing the way in which

Is there any written record that

It wasn't -- we added it to the

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denials were drafted. It was adding a feature

denials, but that wasn't, like, you know -- we

denials were. We just wanted to have a -- for

a whole host of reasons, we wanted to add that

weren't like, oh, we need to change how our

broad case category. There may have been

communications; I don't know in what medium

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that allowed us to do some broad case

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- Q. So there may have been some communications. We would like to find out, of course, if there were, and if they're in writing and/or if they're oral, whether the writing's an email or a memo or something. Do

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you have any information about that?

- A. Not as I sit here today, no.
- Q. And were you the one who made that communication, if one was made?
- A. I honestly do not remember whether it was me or whether it was someone else. I remember the discussions, and I remember the admission, but I don't remember who communicated it to who.
- Q. And if there was such a communication that was made in writing, where would we look to see a record of it or find a record?
- A. If there's something in writing, it would almost certainly be via email, and so, obviously, it could -- you know, if appropriate and directed by my counsel, I would conduct or we would conduct a search of that to be able to figure that out.
- Q. So aside from the database, is there a repository of records that relate to the workings of the committee -- of the panel, I mean?
 - A. Just the database. Yeah, just the

database.

- Q. Does the database also contain the denial and grant letters that are sent by the panel?
- A. No, the City -- it's not done in such a way that the City would retain a copy, you know, with respect to -- I mean, agencies would receive a copy of it, but that is -- the database automatically generates that email, so it's not like something, someone does it from Outlook and it's in a sent folder. That email is generated out, and it's sent out to the recipients, so the recipients would have those emails.
- Q. And no one in the City would have those emails?
- A. Well, the agencies, when they are the recipients, would have those emails.
- Q. What are the broad categories that are, you know, among the choices that can be put into those automatically-generated denial letters?
- A. So there's does not meet criteria, there is insufficient documentation, which I

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would mention parenthetically is for medical appeals, other, and reason meets criteria, as well as failure to engage in cooperative dialogue.

How are people who received denial letters that contain either the does not meet criteria or the others, you know, broad category listings in the denial letter, how are they supposed to understand what it was in their application that was deficient in the minds of the appeals panel?

> MR. HAIDER: Objection.

Α. They would know that from their proceedings before the agency. You know, that is, they have engaged in cooperative dialogue prior to at that point, they generally would receive a denial letter notification, they have interacted with the agency's EEO officer, Disability Rights Coordinator, or whatever agency personnel was handling their request on multiple occasions, and we are providing basically an affirmance or denial after appellate review, and that's really all we are attempting to convey in that email, is whether

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after appellate review, the RA's been affirmed or denied -- the decision has been affirmed or denied, sorry.

- So having read the complaint in this matter carefully, you are aware, are you not, that the complaint alleges that the denials below did not contain specific reasons for the rejection of the religious accommodation requests?
- Uh-huh. Yes, I'm aware of the Α. allegation.
- 0. Okay. So in that circumstance, isn't it the truth that if, in fact, they were not aware of the reason for the rejection of the application by the agency, that receiving either a does not meet criteria or an other designation in the appeals denial letter is not going to give them any further information with respect to why they were denied?
- That's -- I -- there were a bunch of things in there that I cannot factually agree with, so I can't really answer that.
- So how are they supposed to know under those circumstances why their religious

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application was denied?

- A. So you're talking about, you're saying a hypothetical employee who's made it through the interactive -- the cooperative dialogue, the interactive process with their agency EEO, is aware of the agency's decision, has chosen to appeal the agency's decision, and is now receiving a decision on appeal, and that employee has not, at any point in that process, understood the basis for their reasonable accommodation or why it might be wanted, is what you're -- is the hypothetical you're exploring? I'm not aware of a case where that would have happened.
- Q. No, the hypothetical is they're not aware of why their religious accommodation was denied. Not why it was wanted. Why it was denied at both levels.
- A. Right. I'm not aware of an occasion where -- at least that I'm aware of, where that's -- and I certainly -- if I -- you know, yeah, I can't -- I just don't understand the hypothetical. I'm sorry. I'm trying to, but I don't.

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- Q. And so, it's your understanding that the appeals panel was not under any legal obligation to provide more reasons than this?
- Yes, that's my understanding, that's correct.
- Q. Are there any statistics with respect to the amount of -- to the average time that each panelist on the Citywide Appeals Panel spends in adjudicating the cases before the panel?
 - No, there are no such statistics. Α.
- Q. So no one keeps statistics of that kind, so far as you're aware?
- Α. Not unless panel members are timing themselves and writing it down, but I do not understand that to be happening.
- 0. And do you know whether or not the CCHP or DCAS or the Department of Health and Mental Hygiene, you don't know whether or not they keep statistics of that kind?
- Α. No. I -- no, no. I -- I don't see why they would.
 - Q. But you don't know?
 - Α. I don't. I assume not, but yes, I

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1	E. EICHENHOLTZ
2	would I could not tell you for a hundred
3	percent certain, as we sit here today, that
4	they did.
5	Q. Okay. Thank you.
6	A. No problem.
7	Q. Now, does the Citywide Appeals Panel
8	have a procedure for determining whether or
9	not someone is eligible to file an appeal?
10	A. You mean after we've received it?
11	Sorry, so we have an appeal before us?
12	Q. No. Some people are permitted to
13	file an appeal, as I understand it, other
14	people are not permitted to file an appeal.
15	Do you have some way of determining whether or
16	not an appeal whether or not a person who
17	files an appeal is eligible to do so?
18	A. I know of no circum perhaps
19	there other circumstances you're thinking of
20	where someone is not permitted to file an
21	appeal?
22	Q. No
23	A. I can't
24	Q. Let me just name a couple of

circumstances.

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- Α. Sure. I just don't know -- I don't know what that describes. I --
- There are two or three -- let Ο. Sure. me just throw them out one, two, three.
 - Α. Sure.
- Situation number 1 might be a person Ο. who -- from the Department of Education, for example, who attempted to file an appeal to the arbitration appeal, but they were never given an opportunity actually to speak to an arbitrator or have an arbitral decision of the appeal, and so therefore, you know, they might have been interested in filing with the Citywide Appeals Panel. That's situation 1.

Situation 2 might be those people who in another department opted to file an appeal with the arbitration panel and were denied by the arbitration panel.

Situation 3 might be that there are -- that there was a person who filed an appeal with the arbitration panel in the Department of Education, and I think did so outside the window of a few days in which they were, you know, permitted to make that appeal,

and so were not -- and they got a denial based on that, or perhaps they got no decision at all from that arbitral panel.

So those are three different options. If each one of these persons wants to file an appeal with your panel, how would you determine whether or not they were eligible to do so?

DI MR. HAIDER: Objection. Outside the scope.

I've been reading the topics, and there's a subsequent sentence in the order from the judge which states that, "A plaintiff may inquire as to the Citywide Panel's general practices, to the extent they exist, as a foundation for acquiring as to the practices applied to the individual plaintiffs' appeals." The scenarios of the examples that you provided are not applicable here because they don't apply to any of the individuals in this litigation's appeal.

So given the order and the explanation by the Court as to what the

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purpose of this is, these hypotheticals

that are posed are outside the scope, and

thus I instruct the witness not to answer

Has anyone associated with the

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Citywide Panel expressed a goal for a percentage of the number of appeals that should be granted or a limit on the number of them? No. Α.

that question.

And do you know by personal Q. knowledge that no one has ever done so, or are you assuming so?

> MR. HAIDER: Objection.

Based on my personal knowledge, no one has done so, and my understanding, as I've gone through this process, is we could affirm 100 percent of the appeals. That's our prerogative as we review them, if the facts and circumstances justified those decisions. No one's ever framed this in a, oh, you have to deny this amount or affirm this amount. they were all denied, if they were all affirmed, as long as the panel was doing its

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job, the panel was doing its job.

Q. So what was the policy of the
Citywide Appeals Panel with respect to
applicants for religious accommodation who had
received vaccinations at a previous time?

- A. There is no blanket policy. We would consider that as one of many possible objective facts to evaluate whether or not the individual had a sincerely-held religious belief that conflicted with the vaccination requirement, and those facts, along with the employee's explanation of those facts, could be relevant to a bunch of levels of that analysis.
- Q. So what was the policy of the Citywide Appeals Panel with respect to employees who had experienced a religious conversion and had been vaccinated prior to the conversion and were no longer vaccinated after the conversion?
- A. So that is an example of what I said a moment ago, right? That is an example of in employee had been vaccinated, let's say, throughout their life and in 2017, for

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example, they converted, they became a born-again Christian, they converted to another religion, what have you, as a result of that conversion, they took on a set of religious values presumably they had been developing prior to that, then they have a sincerely-held religious belief, and if some of those values that they've explained conflict with the vaccine requirement, then they would be entitled to a reasonable accommodation. So in that case, that sort of fact would, you know, compel a grant of an accommodation notwithstanding that fact that, like, standing alone the fact they had vaccines in the past might mitigate against that accommodation.

- Q. Now -- oh, sorry.
- A. Sorry. One last thing. As you said moments ago, you're going to review what the employee said there, and obviously, you know, absent some reason not to, you're going to accept the employee's explanation.
- Q. Well, and so, accepting the employee's explanation, if those two facts

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were expressed in the application, are there other factors that would, you know, reasonably cause a panel member to vote to deny the application, despite the fact that the person had no vaccination after the conversion?

A. Yes. And it could be a whole host of factors that either, as I said, demonstrates an inconsistency, that something about the employee's description may also suggest that even though they haven't been vaccinated, their religious beliefs that they have developed after the conversion don't conflict with the vaccine requirement. There are a whole host of reasons that notwithstanding that conversion and notwithstanding the fact the employee's not been vaccinated since the conversion, that a reasonable accommodation might not be appropriate.

And again, this is why when you say, do you have a policy, this factual scenario or not, you know, and having seen several thousand now, Mr. Nelson, I can tell you with certainty, there are all different

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permutations and combinations of these facts, so it is very challenging to generalize in the way you were generalizing a moment ago.

- So given all of these different permutations, is there anybody who has authority to restrict the ability of the decision-maker of the voter to decide one way or as opposed to another?
- Α. Generally, no. Absent some -- you know, anything that would be a judgment call is left to the judgment of the voter. check that we have on that, again, is the fact that we have three agencies individually reviewing these cases, right? So that if you have one voter who just really reads it, maybe gets the wrong feel, and the other two voters, you know, seem to have a, you know, different view on it, you know, that employee has a chance, you know, obviously then the employee would get the accommodation.

In order to be denied an accommodation, the employee has to go through at least three people who are knowledgeable in the process; the agency EEO officer or EEO

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personnel or whoever in the agency was designated to review it, the Disability Rights Coordinator, for example, and two of the three panel members at least. And then other occasions I think that are in this case, as well, sometimes it's everyone who's reviewed the request has determined the RA is not appropriate or is appropriate, you know, other circumstances.

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Just talking about that at the Citywide Appeal Panel level, supposed you have a situation where you have a person who had a vaccination as a child, had a religious conversion, had no vaccinations after religious conversion, you get one vote for a grant, and you get two votes for no grant for reasons that are perhaps not, you know, clearly explained in the comments. You know, is that a situation that is acceptable to the Citywide Appeals Panel, first of all? Is that an acceptable way to decide, with two to one, despite the fact that you've got a religious belief which is presumed or assumed to be valid?

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- A. So I'm not aware of that scenario you've described ever coming up, where there were two voters who had infirm justifications on a record that was very clear purely at a religious conversion. You know, again, it would have to be had a religious conversion, the religious belief conflicts with the vaccine requirement in this way, and, you know, and all the other factors, all the other facts that are in the record point to the grant of the RA, and two voters disregarded that entirely -- you know, that's not really -- that's a very out-there scenario, from my experience working on these cases.
- Q. Well, is it possible that -- are there situations, for example, in which the panel members disagree with each other, without regard to whether one side wins or the other side loses, whether it's a grant or a denial, where it's possible that both positions can reasonably be taken by the panel members on the basis of the material that is provided to the panel?
 - A. Yes. And, in fact, you know, I've

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seen every permutation and combination that I've seen unanimous grants, unanimous exists. denies, two to one with the different -- all the various agencies at various times being the two, some of agencies at various times being the one, and those generally do occur, as I think you succinctly stated there, in a case where the factual record might -- where there is support for both conclusions depending on how you balance the various things, if there may be some contradictory or conflicting information that needs to be reconciled, and that two agencies reconciled it in one direction and one agency reconciled it in another.

- Q. SO it's fair to say, then, that each voter has discretion with respect to the decision that the person makes?
- A. Between the bounds of the legal framework and the analysis that, you know, they're supposed to be applying, yes, for things like, you know -- for things like, you know, balancing of factors, things like credibility assessments to the extent those

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come up with respect to objective reasons to be concerned of credibility, things like that, yes. The individual panel members exercise that discretion as the law allows and as individuals considering these requests are permitted to do.

Q. What was the policy of the Citywide Appeals Panel with respect to applicants who only objected to the COVID-19 vaccine based upon religious objections, but it didn't object to any other vaccines?

A. So this is going to sound familiar. There is no uniform blanket policy because that is a factual determination. There can certainly be a basis for granting of reasonable accommodation. I'm sure if we put a series of facts together, you may have some ready to go, where an RA might be granted, and there are many scenarios where if someone is objecting solely to the COVID-19 vaccine, where the RA would be denied, I think, you know, there -- so there's no rule that, oh, if they just said COVID, you've got to deny, or they just said COVID, you've got to grant.

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There's no rule or policy like that.

- Q. So again, each voter is left to his or her own discretion with respect to that analysis?
- Yes and no. I mean, I think it's not fair to say it's some, you know, shoot a dart at the dartboard discretionary call here. What the panel members are doing is looking at the objective facts provided in the request and weighing those and coming to a reasonable conclusion, right? These -- you know, or if they need additional cooperative dialogue, there have been some cases roughly along that line that you just said where you might need some additional cooperative dialogue if it's not in the record already. But they're applying their reasoning and their judgment to facts. They're not just saying, well, this is the factual scenario, so it's totally up to me, yes or no. They are applying the facts in a reasonable manner, and if they are competing facts on the record, some people, you know, might -- the balance might tip one way for one person, it might tip the other way for the

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2 other person.

- Q. So among other things, you're saying that that particular scenario is not necessarily dispositive?
- A. Yes. There's very -- there is -- I cannot think of something that would dispositive in all cases, and I'm sort of laughing, other than maybe someone coming in and saying, I have no religious belief that is the basis of this request. That might be dispositive. Surely no one has done that, that I'm aware of, short of that. It is, you're really looking at the record and having to look at all the different facts that are presented by it.
- Q. So if an applicant was silent on whether or not he or she had taken other vaccines, was there a policy of the panel as to how that would affect the analysis of whether the person's religious objection to taking the COVID-19 vaccine was sincerely held?
- A. So there was no policy of the panel.

 That factor would be looked at amongst --

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you'd have to look at the other facts in the
record, the information that the employee
provided, the circumstances presented in the
appeal, and make a determination as to whether
you want to grant or deny, or if necessary,
seek additional cooperative dialogue, if it
was felt it was needed.

- Q. Did the Citywide Panel have a policy as to how an applicant's children might affect the analysis of an appellate's sincere religious belief? For example, if the children were vaccinated but the appellant was objecting to a COVID-19 vaccine?
- A. Again, you would consider that -the panel would consider that in the context
 of all the facts presented in the case. As I
 sit here today, I can think of factual
 scenarios where that might be, you know,
 relevant and compel a grant and there are
 factual scenarios where it might not be
 relevant and/or it might be denied, but
 obviously, if it's something the employee
 offers or provides, it can be and it will be
 considered by the panel members when weighing

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all those different competing facts to determine whether a reasonable accommodation is appropriate.

- Q. And is the same answer appropriate to the question of whether, you know, the question of a situation in which an applicant fails to mention whether his or her children are vaccinated?
- A. I mean, not -- no, it's not -- you know, there's no implication by silence, right? You know, there's no -- so yes, the answer is: You look at the facts, and if the fact's not there, it's one of the factors you're weighing. You're not saying, oh, you know, I'm going to imply through this employee silence that their children are vaccinated or they even have children, right? So what would happen in that scenario is that would not be a factor of how this person's family has been vaccinated or not vaccinated when you're weighing the various factors.
- Q. Now, if a person was not scrupulous in their observance of their professed religious belief with respect to vaccines,

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would that be a basis for, a potential basis for a panel number to decide against granting a religious accommodation against the use of the COVID-19 vaccine?

MR. HAIDER: Objection.

You can answer.

THE WITNESS: Okay.

- A. It could potentially be a factor one way or the other the panel would consider, be considered in connection with what the employee is saying and all the other factors.

 Obviously, I think this is a good example, you used the word unscrupulous. One may feel it was, you know, someone just hasn't been, you know, that there's -- you know, that that may not be a dispositive factor in one case, and depending on that record, it may be a highly-relevant factor decision in another case.
- Q. Well, of course I used the words "not scrupulous."
 - A. Yes.
 - Q. Rather than "unscrupulous."
 - A. Sorry. I heard unscrupulous. So I

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2 3 heard that through my computer. So if you

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used "not scrupulous," I will substitute not scrupulous into my answer.

- Are all the members of the Citywide Panel familiar with that portion of the EEOC Guidance that says that employees need not be scrupulous in their observance of their religious belief?
 - Yes. Α.
- And in your observation of 0. Okav. the decisions that you've reviewed in your quality control responsibility, have you seen decisions or votes by members of the Citywide Panel that rely upon the unscrupulous, if you will, or not scrupulous observance of vaccine objections by applicants to deny the religious accommodation request?
- In cases where there are a variety Α. of factors that compel denial or cause someone to question the sincerity, it is entirely possible that there may be an inconsistency that is unexplained and does not -- and the other factors that are provided by the employee in the circumstances don't mitigate

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to a degree where one of two things may become true dependent on the facts and the circumstances. One, the belief may not be seen as sincere, or two, that the employee's practice of that particular belief does not extend to the sort of practice that would conflict with the vaccine requirement, but --

Q. And -- go ahead, please finish your answer.

A. So I was going to say, so it's not necessarily -- the conclusion there isn't necessarily, oh, it's not scrupulous, right? But there may be related issues where the frequency or the consistency of practice becomes a factor.

Q. Could the lack of scrupulous observance of objection to vaccines be the sole basis for denying religious accommodation request?

A. There is generally -- that would presume, and this is why I'm pausing here for a moment, that would presume that's the only thing presented either by the employee or the agency on the record, and that is almost

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never -- you know, I don't see how that
would -- like, I haven't encountered that
situation where someone just says, I need an
RA because I abstained from some vaccines but
not others, you know, period, please consider
my request. That's another one of those I put
in the bucket of, to me, comes off as a highly
unusual fact pattern.

- Q. Have you ever seen such a fact pattern?
- A. Not that -- certainly not where there weren't other things to examine about the employee's request beyond that statement.
- Q. Have you seen situations in which an applicant's conduct pursuant to their religious beliefs has changed over time. A degree of appearance, for example, that increases so that one's current observation of a religious belief has become more stringent, even though it might be different earlier on? Have you seen situations like that?
 - A. Yes.
- Q. And how should -- does the Citywide Panel have a policy with respect to how that

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pattern should affect the determination of a

voter on whether or not to grant a religious

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24 25 accommodation? So the employee -- so that would be Α.

one of the facts that the panel members consider in connection with all the facts of the entire record to determine whether or not the employee has a sincerely-held religious belief and whether there's a conflict with the vaccine requirement that could play a role in that fact, could play a role in the consideration, yes.

- And what about, there's a provision, 0. there's a guidance, there's a discussion in the EEOC Guidance that says that, "an employee's newly adopted or inconsistently observed practices may nevertheless be sincerely held." And to what extent have you ever seen that quidance applied by a panel member in supporting the grant of a religious accommodation?
- Well, as I think you -- you know, I Α. will just sort of echo back to you that that would be applied. As the EEOC says, you can't

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say without looking at the entire record, the new adoption of religious belief automatically makes it insincere. What you would do, what the panel would do in the way the panel animates that, you know, I focus here on the word may, they would review the entire record, all the relevant facts, and make a determination on the overall record, of which that issue may or may not be a contributing factor.

- Q. And so, does your Citywide Panel have a policy following the EEOC Guidance that no one factor or consideration should be determinative and that the religious objective should be evaluated on an individual basis?
- A. Finally, yes, we do have a policy.

 And that is generally how we approach it. You know, we look at all the facts, and we weigh those facts. And like I said, to the extent I've seen disagreements between the panel members, it is usually over how the facts are waived.
- Q. So I'd like to refer again to our Exhibit 1, which is the email exhibit.

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Q. So in that exhibit, one of the panelists from the Law Department states, "I'm mostly seeing folks expressing their view that all COVID vaccines contain or were tested using fetal stem cells and some personal statements saying I've never taken vaccines ever, or not since I become an adult

(vaccinated as an adult). My understanding from our conversation is that those would not constitute sincerely-held religious beliefs."

Do you find that text in the email? Have you seen that?

- A. Yes, I see that text.
- Q. And that's what it says, right?
- A. That is what it says.
- Q. Okay. Now, it looks like this email is saying that the Citywide Panel had a policy that the objection that all COVID vaccines contain fetal stem cells does not constitute a sincerely-held religious belief. Was that a policy that the panel ever had in place? That's the first question.
 - A. No.

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- Q. Is that a policy?
- A. Yeah, no, no.

- Q. Aside from in this email, have you heard that view expressed in the course of your discussions with the other panel members?
- A. Only in this email, and it was a part of what animated my response to this email and my follow up with that panel member, was seeing that particular comment in the previous email. It showed me there was confusion that needed to be clarified.
- Q. So why didn't you clarify that in your response in the email?
- A. That is the line General Gist and the fact pattern is, employee articulates sincerely-held belief, has articulated how they act on that belief outside the COVID context, and has properly applied the belief to the COVID vaccination. That was my first step in doing it. You know, we had follow-up discussions to this email, not via email, but that was my very quick response to let him know that that is -- that yes, there are occasions where that would be the basis of a

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Well, you didn't specifically 0. mention the objection of using fetal stem cells or any of the other details that the panelists wrote in the email. Why is that?

- Again, because -- and I've expressed this throughout this discussion, my view was I was very hesitant to put any particular religious belief, religion issue in a particular yes or no bucket because I don't think that is the way -- that shortcuts things too much. And so, what I was doing more was I was talking about the various factors that would weigh in one direction or another.
- Well, you said you were not wanting to put specific religious beliefs into one bucket or other, but it seems to me that this -- well, and I see in the email, it says that this person's understanding was that this didn't even constitute a religious belief, a sincerely-held religious belief. Did you unequivocally tell this person either -- it would have had to have been orally because you said it's not in an email --

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- Α. Right, right.
- 0. -- that a belief with respect to COVID vaccines could be a religious belief?
- With respect to COVID -- you mean Α. the fetal stem cell testing?
 - Q. Yes.
- Yes, if -- I wouldn't have said it Α. unequivocally because it's not an unequivocal concept. There are people who oppose fetal stem cells in testing and do not do so as a matter of religious belief. There are individuals who possess a religious belief that might cause them opposition to the use of fetal stem cells in testing, but nonetheless their religious beliefs in their personal view would permit them to take the vaccine. So I would not say anyone who says fetal stem cells, that's always religious, that's always You have to look at the record, a ves. understand what the source of the religious belief is. Obviously, if the employee says, I'm a Catholic and through my Catholic upbringing and the teachings of the church, I believe that life begins at conception, or

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life begins at fertilization, if that's what they believe and the source of that is a religious belief, and I have practiced that religious belief by making sure I was never even remotely connected to abortion, including I will not take any vaccines that were tested on cell lines derived from fetal cell lines, then yes, that would be a scenario. But there are a lot of pieces of that scenario that come together. You can't generalize and say that everyone who is opposed to the use of cells derived from -- and by the way, fetal stem cells, fetus that are a product of abortion I think is really the key there. You cannot generalize or assume, you know, absent more from the employee, what the source of that belief is or how it's practiced.

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Q. Now, some of the applications may have contained claims of belief that vaccines actually contain aborted fetal cells as opposed to being somehow, you know, derived from them or being somehow perhaps tested using them. And were the panel members given any instructions with respect to whether or

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not any one of or all of those factual contentions were truthful or accurate? So we go off of the CDC Guidelines Α.

and have DOHMH available to us for any medical questions. My understanding and the factual understanding that we've been functioning on is, because we're doing this in the context of the City Health Commissioner's order and the City Health Commissioner has the authority to make those sorts of medical determinations, is that there is for, I believe, the Pfizer and the Moderna vaccines, there was fetal -- there were cells that were derived from fetal stem cells that were a product of abortion a lengthy period of time ago used in the testing, and that in Johnson & Johnson it was used in sort of the manufacturing, and that neither actually contained those cells, particularly the Pfizer and the Moderna.

And when we're applying facts, we are going off the facts that the health commissioner relied on in issuing his order. One could not change those facts by saying that, I do not believe the factual findings of

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2 the health commissioner to be true.

- Q. So if a person cited something that you found to be factually incorrect, was it the policy of the panel that that should be a count against the application for religious accommodation on behalf of that person?
- Α. No, no. What would happen there is we would look at all the facts and the basis for the belief. What might happen there, for example, if someone says, the way I practice, I have a religious belief that prevents me from being associated with abortion, and that belief compels me to never inject cells derived from an aborted fetus into my body, well, these vaccines do not require that, so when you review that record, absent something more, there may be something more that suggests a broader conflict, there would be no RA there because there would be no conflict because the employee could take that vaccine without offending the employee's religious beliefs.

So that's not -- I wouldn't call that counting it against the employee. That's

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assessing the employee's own religious beliefs on the terms and in the manner the employee is explaining it to the agency and that we're reviewing it on appeal.

- So essentially, then, under those circumstances, the panelist would be determining that the applicant was not violating his own beliefs if he or she were to be taking the COVID-19 vaccine?
- No, the applicant made that statement in connection with a request. The panel's not making that determination.
 - 0. No --
- Α. The applicant is providing us the circumstances under which there is a conflict.
 - 0. Yes.
- We would be applying the applicant's Α. circumstances. We're not making any determination there about the applicant's religious belief.
- Q. Well, you are making a -- if a religious belief, you know, if it's expressed as an opposition to taking the COVID-19 vaccine and it's expressed as being on the

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basis of a belief that the COVID-19 vaccine, you know, contained aborted fetal stem cells, then aren't you saying essentially that the religious belief is wrong of the applicant, or are you saying something else?

- No, absolutely not. I'm saying in that circumstance, I'm saying that the employee doesn't have those -- the employee has a belief that's sincerely held, they practice it in a certain way, and taking the vaccine is not inconsistent with how they've articulated they will practice their belief. There is no judgment whatsoever in that scenario about the employee and their belief.
- Well, are you -- it seems to me that there is, and correct me if I'm wrong, but aren't you essentially the determining in the course of that adjudication that a person's belief that there are fetal stem cells contained in the vaccine is not religious?
 - Α. No.

MR. HAIDER: Objection.

Α. Absolutely not. I'm -- in that scenario I described, I made the following

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conclusions. One, that the person's objection to fetal stem cells is religious in nature, let's say for our hypothetical that person says as a result of their Catholic religion.

Second, that they have a sincerely-held belief that is practiced in such a manner that it could potentially apply to vaccinations. And third, that they've provided an explanation of what practices would offend their religious beliefs. And all of those things are accepted is true in that scenario. There is no judgment about the employee's belief there.

What is done is factually, it's actually the judgment is on the vaccine mandate. Looking factually at the vaccine mandate, there is nothing that conflicts with that religious belief as the employee has expressed it. So there are no judgments being made in that scenario about the sincerity or the extent of the employee's religious belief.

- Q. But you are making a judgement with respect to the voracity of the belief --
 - A. No.
 - Q. -- to the extent that the belief

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includes an assertion that stem cells are contained in the vaccine?

MR. HAIDER: Objection.

- A. That's not a religious belief.
- Q. I was asking. That's my question. You're saying that's not a religious belief?
- Yes, that's not a religious belief. Α. That's not part of the employee's religious belief. The employee's believing that stem cells are in a vaccine that doesn't contain stem cells. That's a fact, the employee may be mistaken about how -- what's contained in the vaccine, there may be a misunderstanding by the employee about the vaccine's ingredients, but that doesn't constitute a religious practice or belief when an employee makes a -- you know, is applying -- is describing, this is how I apply my beliefs, and the vaccine mandate doesn't require the employee to do something that doesn't -- you know, that doesn't conflict with those beliefs.
- Q. What if the employee is basing the employee's belief on -- with respect to the

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presence of fetal stem cells in a vaccine on information or direction that has been provided to the applicant by a spiritual director or a clergy person of their faith?

A. It's not a religious belief. They cannot -- an employee cannot claim a vaccine contains something they don't claim. If the clergy says it, if -- regardless. If someone says the sky is green, that is -- you know, and we know the sky is blue, then the sky is blue. You know, that is not -- you can't change the underlying facts of what the mandate requires by having a member of clergy say, well, actually the facts are different than what the mandate requires. You can't -- there's no legal or factual basis to do something like that.

MR. HAIDER: Mr. Nelson, if we could just take a ten-minute bathroom break.

MR. NELSON: Sure. We'll break for ten minutes. I have 2:32, but whatever ten minutes is, let's take it and come back.

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THE VIDEOGRAPHER: We're now going

off the record. The time is 2:32.

(Recess was taken.)

THE VIDEOGRAPHER: We're now back

on. The time is 2:43.

BY MR. NELSON:

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- Q. So, Mr. Eichenholtz, who gets to make the decision as to whether or not a belief is religious in nature?
- A. "Religious in nature." It would be assessed obviously in the first instance, in the primary instance, at the agency level as a result of the information they have, the cooperative dialogue, upon consideration of what the employee has advised, the information the employee has provided.
- Q. Why would it not be a matter for the individual involved and his or her pastor or religious leader to make that determination as to whether or not it was a religious, you know, bit of information or a belief?
- A. It would be. I don't think we're -I'm referring more to the process. We're here
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from the employee and potentially, if they provide some furnished information from the employee's religious leader, and that is what the agencies consider.

- Q. So if an individual, if an employee is making a religious accommodation request based upon instructions the employee has received from his religious leader that the panel finds to be factually untrue, what turns that into not being a religious belief?
- A. It's not, not a religious -- it is a religious belief.
- Q. So, for example, taking the scenario that we were discussing before, if the religious leader has told the congregation to which the employee belongs, the applicant, that there stem cells derived from abortion that are contained in all of the vaccines, and that therefore, in order to be religiously observant, the applicant must not take any of the COVID vaccines, how can the panel be empowered to determine that it's not a religious belief?
 - A. That -- they wouldn't be. In this

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- circumstance, the panel will not be questioning that that is the employee's religious belief.
 - Q. And so, as a consequence, what the panel in that circumstance should do is not to count the inaccuracy of any factual element of that belief as disqualifying the person from having a religious belief with respect to the use of the vaccine, correct?

MR. HAIDER: Objection.

- A. With respect to the determination that the employee has a particular religious belief, yes, that's correct.
- Q. Okay. And so, if the panel, then, decides to deny that application, the panel would be requiring the appellant to violate a sincerely-held religious belief; isn't that correct?
 - A. No, that's not correct.
- Q. Well, you've got a denial that sanctions the person for not taking a vaccine, right? The person loses his job.
- A. A denial that -- well, the person would then be subject to the vaccine mandate,

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yes.

- Q. Okay. And to be subject to the vaccine mandate, a person has to take the vaccine or --
 - A. Correct.
 - Q. -- suffer sanctions, correct?
- A. "Suffer sanctions"? Well, to continue in their employment, yes, they're going to have to take the vaccine.
- Q. Okay. So how is that -- if granted what you just conceded is a sincerely-held religious belief, how does that -- how does a denial of the exemption application not force this person either to violate their sincerely-held religious belief or to suffer sanctions for refusal to violate the belief?
- A. Because, and I think we're really getting into legal arguments which are not, quite frankly, for me to make in this context, what the panel is doing there is not denying -- or the agency and then the panel is affirming in this instance is not affirming a denial on the ground that the employee does not have a sincerely-held religious belief.

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Q. What would it be doing in the contrary, if it is not doing that? MR. HAIDER: Objection.

- Α. It's denying the -- it's not -- it's making a determination that a reasonable accommodation is not appropriate under the facts and circumstances presented, and there are a whole panoply of reasons that the panel would do that, one of which is the sincerity of a religious belief.
- But haven't you just conceded that we're dealing with a scenario in which we have a sincerely-held religious belief? couldn't under those certain circumstances, given no other facts on the matter, conclude otherwise, correct?
- If the belief was insincere? Α. Correct.
 - That it was insincere. 0.
- The panel under those circumstances Α. could not conclude the belief is insincere, that is correct.
 - Q. Or that --
 - I mean, absent some additional Α.

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 circumstances, we're not talking about a hypothetical. But that's not the only reason a reasonable accommodation would be denied. So that's what I'm trying -- you know, I'm trying to answer your question to the best of my ability.

Q. Sure. And again, I'm trying to get through an outline that I have, and I'm skipping over all the ones where we've asked the question before, so I'm actually saving you time by doing it like this.

So were Citywide Panel members given an instruction as to how to handle applications that contained objections that were based upon factual beliefs about vaccination that were in conflict with the actual findings of the health commissioner?

A. They were to consider it, you know, based on the facts and circumstances, applying the various standards of Title VII, and make the determination whether the agency had properly denied the reasonable accommodation.

Q. So the decision they were making was whether the agency had properly denied the

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reasonable accommodation; it was not whether or not the person was entitled to a religious accommodation?

- Well, when we're reviewing it, we're Α. reviewing the denial. So if the person was entitled to a reasonable accommodation, the agency's decision would be reversed.
- 0. Okav. So what if the facts were imbalanced? What if the evaluator, the panel member, found that the, on the one hand, there were perhaps reasons for the denial, but on the other hand, that they were equally balanced by the reasons for affirmance? there a policy of the panel as to whether that should lead to a denial or a grant?
- No specific policy about how one would deal with something where they truly believed the factors were equally balanced.
- But if the matter deemed decided was 0. whether or not the agency was justified in making its determination, isn't that a different determination than whether or not the applicant was entitled to an accommodation?